



Utilities Commission Act

**NOTICE OF MAKING OF THE NT
GUARANTEED SERVICE LEVEL CODE**

In accordance with section 24(8) of the *Utilities Commission Act*, the Utilities Commission hereby gives notice of the making of the NT Guaranteed Service Level Code. The objective of the Code is to set out the arrangements for payments by an electricity network service provider to small customers who have received a very poor level of service.

The Code will take effect on 1 January 2012.

The Code and explanatory material are available from the Utilities Commission Office at:

38 Cavenagh Street
DARWIN

the Utilities Commission website:

www.utilicom.nt.gov.au

or by telephone:

(08) 8999 5480

Dated 23rd December, 2011.

Dr P. WALSH
Utilities Commissioner
for the Utilities
Commission
