



Electricity Reform Act

NOTICE OF MAKING OF ELECTRICITY PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer, under section 44(8) of the *Electricity Reform Act*, give notice that:

- (a) an electricity pricing order regulating prices for the sale of electricity to customers of a class prescribed by regulation 13A(a) to (c) of the Electricity Reform (Administration) Regulations has been issued; and
- (b) the order will have the effect of regulating prices for the sale of electricity to those customers for the period from 1 May 2013 to 31 December 2013; and
- (c) a copy of the order may be inspected at, and obtained from, any office of the Power and Water Corporation.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

1/17

Electricity Reform Act

ELECTRICITY PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer:

- (a) under section 44(1)(a) of the *Electricity Reform Act* and with reference to section 43 of the *Interpretation Act*, revoke, with effect on 1 May 2013, the electricity pricing order relating to customers of a class prescribed by regulation 13A(a) to (c) of the Electricity Reform (Administration) Regulations:
 - (i) dated 3 December 2012 and notified in *Gazette* No. S71 dated 3 December 2012; and
 - (ii) that took effect on 1 January 2013; and
- (b) under section 44(1)(a) of the *Electricity Reform Act*, issue the electricity pricing order set out in the Schedule, to take effect on 1 May 2013 and to remain in force for the period to and including 31 December 2013.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

SCHEDULE

ELECTRICITY PRICING ORDER

1 Definitions

In this electricity pricing order:

constrained tariff means a retail tariff calculated under clause 5 of this order.

Corporation means the Power and Water Corporation.

CPI means the consumer price index factor used in the Northern Territory Government budget for 2012-2013.

cost reflective tariff means a retail tariff mentioned in clause 4 of this order.

Greenhouse Gas Emission Scheme means a scheme under a law in force in the Territory relating to the production, emission, reduction, limitation, cessation, prevention, offset, sequestration or management of Greenhouse Gas emissions or concentrations.

kWh means kilowatt hours.

prescribed customer means a customer of a class prescribed by regulation 13A(a), (b) or (c) of the Electricity Reform (Administration) Regulations.

pricing period, see clause 2.

retail tariff means the price the Corporation may charge a prescribed customer, in accordance with this pricing order, for the supply of electricity.

revoked pricing order, in relation to retail prices for electricity supplied to prescribed customers, means the pricing order that had effect immediately before 1 May 2013.

weighted average tariff, for a year, means a multi-part retail tariff re-expressed in a cents per kWh weighted average form calculated in accordance with the following formula:

$$R_t/Q_t$$

where:

R is the amount of revenue per annum invoiced to the customer corresponding to **Q**; and

Q is the amount of kWh per annum purchased by the customer; and

t denotes the period from 1 July 2011 to 30 June 2012.

2 Application of electricity pricing order

This electricity pricing order applies in relation to retail prices for electricity supplied to prescribed customers by the Corporation during the period from 1 May 2013 to 31 December 2013 (the **pricing period**).

3 Retail tariff

The retail tariff for a prescribed customer is:

- (a) while the constrained tariff relevant to the customer is less than the cost reflective tariff - the constrained tariff; and
- (b) thereafter - the cost reflective tariff.

4 Cost reflective tariff

(1) The cost reflective tariff for a prescribed customer must be:

- (a) at a level sufficient to recover from the customer no more than the customer's reasonable share of the forward-looking and efficient costs of supplying electricity to prescribed customers including a reasonable risk-adjusted rate of return on the capital employed in supplying those customers; and
- (b) structured in a manner that shows the economic costs of service provision.

(2) The cost reflective tariff must be calculated in accordance with a methodology developed by the Corporation.

5 Constrained tariff

The constrained tariff for a prescribed customer, when expressed in weighted average tariff form, equals the average price (in cents per kWh) including or excluding GST:

- (a) that applied to the prescribed customer during the period 1 July 2011 to 30 June 2012, plus the increase specified in clause 6; or

- (b) in relation to a customer who becomes a prescribed customer during the pricing period - that would have applied had the customer been a prescribed customer during the period 1 July 2011 to 30 June 2012, plus the increase specified in clause 6.

6 Tariff increase

- (1) For clause 5(a) and (b), the constrained tariff is increased by:
- 2.8% (which is CPI); and
 - an additional 20%.
- (2) The constrained tariff is also increased by the following amount in relation to the introduction of a Greenhouse Gas Emission Scheme:
- for the period 1 May 2013 to 30 June 2013 - 1.45 cents per kWh;
 - for the period 1 July 2013 to 31 December 2013 - 1.53 cents per kWh.

7 Role of Utilities Commission

The Utilities Commission must:

- monitor compliance with this electricity pricing order; and
- enforce this order under section 23 of the *Utilities Commission Act* in the same way as if it were a determination under that Act; and
- investigate any complaint made to the Utilities Commission by a prescribed customer that prices to which this order applies do not comply with this order.

8 Transitional matters

- (1) The first time a prescribed customer is charged for retail prices for the supply of electricity on or after 1 May 2013, the charges must be reduced by the prescribed amount.
- (2) For subclause (1), the prescribed amount by which the charges must be reduced is the difference between:
- the amount the prescribed customer was charged under the revoked pricing order; and
 - the amount the prescribed customer would have been charged if this pricing order had taken effect on 1 January 2013.
- (3) If:
- under the revoked pricing order, the cost reflective tariff had first started to apply in relation to a prescribed customer; but
 - under this pricing order, the constrained tariff applies in relation to the customer;
- the constrained tariff is taken to have continued to apply as if this pricing order had taken effect on 1 January 2013 and subclauses (1) and (2) apply accordingly.

2/17

Electricity Reform Act

NOTICE OF MAKING OF ELECTRICITY PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer, under section 44(8) of the *Electricity Reform Act*, give notice that:

- (a) an electricity pricing order regulating prices for the sale of electricity to customers of the class prescribed

by regulation 13A(d) of the Electricity Reform (Administration) Regulations has been issued; and

- (b) the order will have the effect of regulating prices for the sale of electricity to those customers for the period from 1 May 2013 to 31 December 2013;

and

- (c) a copy of the order may be inspected at, and obtained from, any office of the Power and Water Corporation.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

3/17

Electricity Reform Act

ELECTRICITY PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer:

- (a) under section 44(1)(a) of the *Electricity Reform Act* and with reference to section 43 of the *Interpretation Act*, revoke, with effect on 1 May 2013, the electricity pricing order relating to customers of the class prescribed by regulation 13A(d) of the Electricity Reform (Administration) Regulations:
- made on 18 December 2012 and notified in *Gazette* No. S77 dated 19 December 2012; and
 - that took effect on 1 January 2013; and
- (b) under section 44(1)(a) of the *Electricity Reform Act*, issue the electricity pricing order set out in the Schedule, to take effect on 1 May 2013 and to remain in force for the period to and including 31 December 2013.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

SCHEDULE

ELECTRICITY PRICING ORDER

1 Definitions

In this electricity pricing order:

caravan park resident tariff customer means a prescribed customer who is on-supplied electricity by the proprietor of a caravan park who is also a prescribed customer and is supplied electricity by the Corporation.

commercial - Alice Springs Solar Cities customer means a prescribed customer who purchases electricity primarily for reasons other than domestic use and elects to pay the commercial - Alice Springs Solar Cities tariff for a period of not less than 12 months.

commercial - demand tariff customer means a prescribed customer who:

- purchases electricity primarily for reasons other than domestic use; and
- consumes, or is likely to consume, more than 160 000 kWh per annum; and
- elects to pay the commercial - demand tariff for a period of not less than 12 months.

commercial - standard tariff customer means a prescribed customer who purchases electricity primarily for reasons other than domestic use and does not elect to pay the commercial - demand tariff or commercial - time of use tariff.

commercial - time of use tariff customer means a prescribed customer who purchases electricity primarily for reasons other than domestic use and elects to pay the commercial - time of use tariff for a period of not less than 12 months.

Corporation means the Power and Water Corporation.

domestic - Alice Springs Solar Cities customer means a prescribed customer who purchases electricity primarily for domestic use and elects to pay the domestic - Alice Springs Solar Cities tariff for a period of not less than 12 months.

domestic pre-payment meter tariff customer means a prescribed customer who purchases electricity primarily for domestic use, supplied through a pre-payment meter. domestic -

standard tariff customer means a prescribed customer who:

- (a) purchases electricity primarily for domestic use; and
- (b) does not elect to pay the domestic - time of use tariff; and
- (c) does not purchase electricity through a pre-payment meter.

domestic - time of use tariff customer means a prescribed customer who:

- (a) purchases electricity primarily for domestic use; and
- (b) consumes, or is likely to consume, more than 16 000 kWh per annum; and
- (c) elects to pay the domestic time of use tariff for a period of not less than 12 months.

domestic use means use for domestic purposes and does not include use by government, commercial or not-for-profit organisations.

Greenhouse Gas Emission Scheme means a scheme under a law in force in the Territory relating to the production, emission, reduction, limitation, cessation, prevention, offset, sequestration or management of Greenhouse Gas emissions or concentrations.

GreenPower accredited means accredited under the National GreenPower Accreditation Program.

kVA means kilovolt amps.

kWh means kilowatt hours.

non-metered installation customer means a prescribed customer who purchases electricity for:

- (a) a type of installation mentioned in clause 9(1); or
- (b) street lighting supply mentioned in clause 9(2).

prescribed customers, see clause 3(1).

related services means:

- (a) services ancillary to the provision of electricity, if the Corporation has an effective monopoly in the provision of the ancillary services; and
- (b) services ancillary to the ownership or operation of the infrastructure associated with the provision of electricity.

retail prices means final GST inclusive prices for electricity and related services supplied to prescribed customers by the Corporation in accordance with its retail licence, excluding a charge for a customer who elects to purchase Territory GreenPower in accordance with the GreenPower accredited Territory GreenPower scheme.

2 Application of electricity pricing order

This electricity pricing order applies in relation to retail prices for electricity and related services supplied to prescribed customers by the Corporation during the period from 1 May 2013 to 31 December 2013.

3 Electricity retail prices for prescribed customers generally

- (1) The **prescribed customers** to whom this electricity pricing order applies are customers of a class prescribed by regulation 13A(d) of the Electricity Reform (Administration) Regulations.
- (2) Retail prices under this pricing order must distinguish between the following prescribed customers:
 - (a) commercial - standard tariff customers;
 - (b) commercial - demand tariff customers;
 - (c) commercial - time of use tariff customers;
 - (d) commercial - Alice Springs Solar Cities customers;
 - (e) caravan park resident customers;
 - (f) non-metered installation customers;
 - (g) domestic - pre-payment meter tariff customers;
 - (h) domestic - standard tariff customers;
 - (i) domestic - time of use tariff customers;
 - (j) domestic - Alice Springs Solar Cities customers.

4 Fixed daily charges for specified prescribed customer

A prescribed customer specified in the following table may be charged a fixed daily charge that does not exceed the amount specified opposite the customer.

Prescribed Customers	Fixed Daily Charge (\$)
Commercial - standard tariff	0.7507
Commercial - demand tariff	6.0560
Commercial - time of use tariff	0.7507
Commercial - Alice Springs Solar Cities tariff	0.7507
Domestic - standard tariff	0.4808
Domestic - time of use tariff	0.4808
Domestic - Alice Springs Solar Cities tariff	0.4808

5 Monthly demand charges for commercial - demand tariff customer

A commercial - demand tariff customer may be charged peak and off-peak monthly demand charges that do not exceed the amount specified in the following table opposite the relevant kVA.

Peak Monthly Demand	Demand Charge (\$/kVA)
First 50 kVA	42.00
Next 100 kVA	38.33
Next 300 kVA	34.68
Next 500 kVA	31.06
Next 1 000 kVA	27.38
Next 1 000 kVA	25.54
Balance of monthly energy demand	25.54

Off-peak Monthly Demand	Demand Charge (\$/kVA)
First 50 kVA	5.52
Next 100 kVA	5.06
Next 300 kVA	4.61
Next 500 kVA	4.15
Next 1 000 kVA	3.88
Next 1 000 kVA	3.70
Balance of monthly energy demand	3.70

6 Monthly energy usage charges for commercial - demand tariff customer

A commercial - demand tariff customer may be charged peak and off-peak monthly energy usage charges that do not exceed the amount specified in the following table opposite the relevant k/Wh.

Peak Monthly Usage	Usage Charge (c/kWh)
First 10 000 kWh	18.79
Next 20 000 kWh	18.61
Next 50 000 kWh	18.47
Next 100 000 kWh	18.24
Next 200 000 kWh	18.07
Next 200 000 kWh	17.88
Balance of monthly energy usage	17.69

Off-peak Monthly usage	Usage Charge (c/kWh)
First 10 000 kWh	17.18
Next 20 000 kWh	16.97
Next 50 000 kWh	16.78
Next 100 000 kWh	16.61
Next 200 000 kWh	16.42
Next 200 000 kWh	16.24
Balance of monthly energy usage	16.04

7 Usage charges for specified prescribed customers

A prescribed customer specified in the following table may be charged a usage charge per kWh that does not exceed the amount specified opposite the customer.

Prescribed Customers	Usage Charge (cents/kWh)
Commercial - standard tariff	28.37
Commercial - time of use tariff (peak)	36.30
Commercial - time of use tariff (off-peak)	20.44
Commercial - Alice Springs Solar Cities tariff (peak)	36.30
Commercial - Alice Springs Solar Cities tariff (off-peak)	20.44
Caravan park resident	32.54
Domestic - pre-payment meter tariff	26.81
Domestic - standard tariff	24.38
Domestic - time of use tariff (peak)	24.38
Domestic - time of use tariff (off-peak)	20.44
Domestic - Alice Springs Solar Cities tariff (peak)	36.30
Domestic - Alice Springs Solar Cities tariff (off-peak)	20.44

8 Greenhouse Gas Emission Scheme pricing charges for specified prescribed customers

The retail prices for electricity charged in accordance with clause 6 or 7 are to include the following additional amount in relation to the introduction of a Greenhouse Gas Emission Scheme:

- for the period 1 May 2013 to 30 June 2013 - 1.45 cents per kWh;
- for the period 1 July 2013 to 31 December 2013 - 1.53 cents per kWh.

9 Installation charges for non-metered installation customer

- A non-metered installation customer may be charged, on a pro-rata basis per annum, for a type of installation specified in the following table, an amount that does not exceed the amount specified opposite the installation for the relevant period.

Type of Installation	Annual Charge (\$) 01/05/13 to 30/06/13	Annual Charge (\$) 01/07/13 to 31/12/13
Telephone cubicle	184.46	184.81
Bus shelter	145.91	146.26
Pedestrian lights (per pole)	298.74	299.09
Traffic lights (per pole)	631.86	632.25
Water sprinkler (no pump)	27.27	27.34
Traffic counter	27.27	27.34

- A non-metered installation customer may be charged, on a pro-rata basis per annum, for street lighting supply as specified in the following table, an amount that does not exceed the amount specified for the supply for the relevant period.

Light Without Pole	Annual Charge (\$) 01/05/13 to 30/06/13	Annual Charge (\$) 01/07/13 to 31/12/13
1 - 100 watt	87.26	87.61
101 - 200 watt	272.74	273.44
201 - 300 watt	375.89	376.94
301 - 400 watt	518.03	519.43
1 000 watt	1 369.48	1 372.99

Light With Pole Overhead Reticulation	Annual Charge (\$) 01/05/13 to 30/06/13	Annual Charge (\$) 01/07/13 to 31/12/13
1 - 100 watt	159.50	159.85
101 - 200 watt	330.53	331.23
201 - 300 watt	426.44	427.49
301 - 400 watt	535.36	536.76

Light With Pole Underground Reticulation	Annual Charge (\$) 01/05/13 to 30/06/13	Annual Charge (\$) 01/07/13 to 31/12/13
1 - 100 watt	178.26	178.61
101 - 200 watt	186.05	186.75
201 - 300 watt	445.23	446.28
301 - 400 watt	575.82	577.22

- Each charge specified in the table to subclause (1) or (2) includes an amount in relation to the introduction of a Greenhouse Gas Emission Scheme.

10 Prices for related services

Prices for related services must be no more than a fair and reasonable amount taking into consideration the costs of providing the service in an efficient manner.

11 Role of Utilities Commission

The Utilities Commission is to:

- (a) monitor compliance with this electricity pricing order; and
- (b) enforce this order under section 23 of the *Utilities Commission Act* in the same way as if it were a determination under that Act; and
- (c) investigate any complaints made to the Utilities Commission by prescribed customers that prices to which this order applies do not comply with this order.

12 Transitional matter

- (1) The first time a prescribed customer is charged retail prices for electricity and related services on or after 1 May 2013, the charges must be reduced by the prescribed amount.
- (2) For subclause (1), the prescribed amount by which the charges must be reduced is the difference between:
 - (a) the amount the prescribed customer was charged under the pricing order that had effect immediately before 1 May 2013; and
 - (b) the amount the prescribed customer would have been charged if this pricing order had taken effect on 1 January 2013.

4/17

Water Supply and Sewerage Services Act

NOTICE OF MAKING OF PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer, under section 60(5) of the *Water Supply and Sewerage Services Act*, give notice that:

- (a) a pricing order regulating prices for the sale of water supply and sewerage services has been issued; and
- (b) the order will have the effect of regulating those prices for the period from 1 May 2013 to 31 December 2013; and
- (c) a copy of the order may be inspected at, and obtained from, any office of the Power and Water Corporation.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

5/17

Water Supply and Sewerage Services Act

PRICING ORDER

I, DAVID WILLIAM TOLLNER, Treasurer:

- (a) under section 60(1)(a) and (b) of the *Water Supply and Sewerage Services Act* and with reference to section 43 of the *Interpretation Act*, revoke, with effect on 1 May 2013, the pricing order:
 - (i) dated 18 December 2012 and notified in *Gazette* No. S77 dated 19 December 2012; and

- (ii) that took effect on 1 January 2013; and
- (b) under section 60(1)(a) and (b) of the *Water Supply and Sewerage Services Act*, issue the pricing order set out in the Schedule, to take effect on 1 May 2013 and to remain in force for the period to and including 31 December 2013.

Dated 23rd April, 2013.

D. W. TOLLNER
Treasurer

SCHEDULE

WATER SUPPLY AND SEWERAGE SERVICES
PRICING ORDER

1 Definitions

In this pricing order:

Corporation means the Power and Water Corporation.

Government customer means one of the following:

- (a) an Agency, instrumentality or corporation of the Territory or the Commonwealth whose primary function does not involve providing services or facilities to the public that compete with services provided by the private sector;
- (b) a council constituted under the *Local Government Act*.

Greenhouse Gas Emission Scheme means a scheme under a law in force in the Territory relating to the production, emission, reduction, limitation, cessation, prevention, offset, sequestration or management of Greenhouse Gas emissions or concentrations.

multiple residential customer means a customer who owns or occupies a residential property that is a unit as defined in section 4(1) of the *Unit Titles Act* or section 37 of the *Unit Title Schemes Act*.

non-residential customer means a customer who owns or occupies a property that is not a residential property.

portable meter customer means a customer supplied through a portable meter issued under section 73 of the *Act*.

regulated services means water supply services, sewerage services and related services supplied to customers by the Corporation under a licence.

related services means:

- (a) services ancillary to the provision of water supply services and sewerage services, if the Corporation has an effective monopoly in the provision of the ancillary services; and
- (b) services ancillary to the ownership or operation of the infrastructure associated with the provision of water supply services or sewerage supply services; but does not include the acceptance of compliant trade waste that is discharged into a sewer owned and operated by the Corporation.

residential property includes:

- (a) land on which is situated a building or structure used or intended to be used primarily for residential purposes; and
- (b) vacant land zoned for residential purposes; but does not include land used or intended to be used for commercial purposes, including but not limited to land used or intended to be used for:

- (c) a guest house, hostel, motel, hotel or caravan park; or
- (d) a farming or mining enterprise; or
- (e) a residence attached to a shop or professional suite; or
- (f) premises at which an occupation, business or profession is carried on by a person who resides at the premises.

single residential dwelling customer means a customer who owns or occupies a residential property and is not a multiple residential customer.

stand pipe customer means a customer supplied through stand alone water supply services.

2 Application of pricing order

This pricing order applies in relation to prices for regulated services supplied to customers by the Corporation during the period from 1 May 2013 to 31 December 2013.

3 Water supply - prices for customers generally

Prices for water supply services are to distinguish between the following customers:

- (a) portable meter customers;
- (b) government customers;
- (c) stand pipe customers;
- (d) all other customers.

4 Water supply - fixed daily price for specified customers

- (1) This clause applies to all customers except portable meter customers and stand pipe customers.
- (2) A customer to whom this clause applies may be charged a fixed daily price component that:
 - (a) is based on the nominal diameter of the customer's meter or the service pipe by which the service is to be supplied to the customer (whether or not water is supplied through the meter or service pipe) as specified in the following table; and
 - (b) does not exceed the relevant amount specified in the table.

Nominal diameter of meter or service pipe	Fixed daily price (\$)
Up to 25 mm	0.7225
26-40 mm	1.8496
41 -50 mm	2.8839
51 -100 mm	11.6511
101-150mm	26.0066
151 - 200 mm	46.2458
More than 200 mm	Area of connected cross-section (in square mm) x 0.7225 490.87

5 Water volumetric component price for all customers

A customer specified in the following table may be charged a price for a volumetric component of water, expressed in kilolitres (kL) (including a part of a kilolitre), that:

- (a) is supplied to a property during a meter reading period; and

- (b) does not exceed the relevant amount specified in the table.

Customers	Charge per kL (\$)
Portable meter customer	2.2022
Government customer	1.8351
Stand pipe customer	2.5576
Other customer	1.7300

6 Water supply - Greenhouse Gas Emission Scheme price

The prices charged in accordance with clause 5 are to include the following additional amount in relation to the introduction of a Greenhouse Gas Emission Scheme:

- (a) for the period 1 May 2013 to 30 June 2013 - 0.93 cents per kL;
- (b) for the period 1 July 2013 to 31 December 2013 - 0.66 cents per kL.

7 Sewerage services - prices for customers generally

Prices for sewerage services are to distinguish between the following customers:

- (a) single residential dwelling customers;
- (b) multiple residential customers;
- (c) non-residential customers.

8 Sewerage services - annual price for Single residential dwelling customer and multiple residential customer

- (1) This clause applies to single residential dwelling customers and multiple residential customers.
- (2) A customer to whom this clause applies may be charged, on a pro rata basis, a fixed annual price for sewerage services that does not exceed \$728.69.

9 Sewerage services - annual price for non-residential customer

A non-residential customer may be charged, on a pro rata basis, for sewerage services supplied to a property, a fixed annual price that:

- (a) is based on a calculation relevant to the number of sanitary fittings on the property as specified in the following table; and
- (b) does not exceed the relevant amount specified in the table.

Number of sanitary fittings	Fixed Annual Price (\$)
0 - 2 sanitary fittings	728.69
More than 2 sanitary fittings but less than 25	728.69 plus 496.09 for each fitting more than 2
More than 24 sanitary fittings but less than 50	11 642.67 plus 465.34 for each fitting more than 24
More than 49 sanitary fittings but less than 100	23 276.17 plus 432.04 for each fitting more than 49
More than 99 sanitary fittings but less than 150	44 878.17 plus 401.43 for each fitting more than 99
More than 149 sanitary fittings	64949.67 plus 388.72 for each fitting more than 149

10 Sewerage services - Greenhouse Gas Emission Scheme price

The prices charged in accordance with clauses 8 and 9 are to include the following additional amount in relation to the introduction of a Greenhouse Gas Emission Scheme:

- (a) for the period 1 May 2013 to 30 June 2013:
 - (i) in relation to a customer mentioned in clause 8(1) - \$3.25; and
 - (ii) in relation to a customer mentioned in clause 9 who has 0 to 2 sanitary fittings on the property - \$3.25; and
 - (iii) in relation to a customer mentioned in clause 9 who has more than 2 sanitary fittings on the property - \$3.25 for each sanitary fitting more than 2;
- (b) for the period 1 July 2013 to 31 December 2013:
 - (i) in relation to a customer mentioned in clause 8(1) - \$0.73; and
 - (ii) in relation to a customer mentioned in clause 9 who has 0 to 2 sanitary fittings on the property - \$0.73; and
 - (iii) in relation to a customer mentioned in clause 9 who has more than 2 sanitary fittings on the property - \$0.73 for each sanitary fitting more than 2.

11 Prices for related services

A price for related services may be no more than a fair and reasonable amount taking into consideration the costs of providing the services in an efficient manner.

12 Role of Utilities Commission

The Utilities Commission must:

- (a) monitor compliance with this pricing order; and
- (b) enforce this pricing order under section 23 of the *Utilities Commission Act* in the same way as if it were a determination under that Act; and
- (c) investigate any complaints made to the Utilities Commission by customers that prices to which this pricing order applies do not comply with this order.

13 Transitional matter

- (1) The first time a customer is charged for regulated services on or after 1 May 2013, the charges must be reduced by the prescribed amount.
- (2) For subclause (1), the prescribed amount by which the charges must be reduced is the difference between:
 - (a) the amount the customer was charged under the pricing order for regulated services that had effect immediately before 1 May 2013; and
 - (b) the amount the customer would have been charged if this pricing order had taken effect on 1 January 2013.

