



# Victoria Government Gazette

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**SPECIAL**

## **Electricity Industry Act 1993**

### NOTICE OF DETERMINATION

The Office of the Regulator-General has made a Determination pursuant to Section 169B(1) of the **Electricity Industry Act 1993**.

This is an exercise by the Office of its power to determine terms and conditions that:

- (a) specify the circumstances in which the supply of electricity to premises may be disconnected;
- (b) require the licensee to provide information specified by the Office about the rights and entitlements of customers;
- (c) specify the circumstances in which the licensee requires access to premises of customers for the purpose of reading meters or otherwise; and
- (d) make provision for confidentiality of customer information,

or which are otherwise provided for in electricity retail licences.

The terms and conditions that the Office has determined are set out in Parts 1 to 7 (inclusive) of the Office's Retail Code and will be supported by amendments to be made by the Office to electricity retail licences.

The effect of the Determination is that a term or condition in a contract for the supply or sale of electricity by a licensee to a relevant customer must not be inconsistent with the terms and conditions set out in Parts 1 to 7 (inclusive) of the Retail Code.

The Determination takes effect on the date on which notice of its making is published in the Government Gazette, being 27 October 2000. Copies of the Determination may be obtained from the Office's website <http://www.reggen.vic.gov.au> or from Val Smith telephone (03) 9651 3931.

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