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Transport Act 1983

METROPOLITAN TICKET CONDITIONS

The Director of Public Transport, pursuant to Section 221(1A) of the **Transport Act 1983**, hereby:

- (a) approves the Metropolitan Ticket Conditions (“the Conditions”); and
- (b) publishes the Conditions on behalf of:
 - (i) Connex Melbourne Pty Ltd (ACN 087 516 210);
 - (ii) MetroLink Victoria Pty Ltd (ACN 085 719 053);
 - (iii) V/Line Passenger Pty Ltd (ACN 087 425 269); and
 - (iv) any bus company, as defined under section 2 of the **Transport Act 1983**, which operates services within the zone(s) referred to in the Conditions.

Dated 29 December 2004

HECTOR McKENZIE
Director of Public Transport

SPECIAL

Transport Act 1983
METROPOLITAN TICKET CONDITIONS

1. Conditions of carriage**1.1 These conditions**

- (a) These Conditions have been determined and approved, and are published, pursuant to the **Transport Act 1983**.
- (b) These Conditions take effect from 1 January 2005.
- (c) These Conditions apply to *metropolitan tickets*.

1.2 These Conditions prevail for metropolitan tickets

- (a) With respect to *metropolitan tickets*, to the extent of any inconsistency, these Conditions prevail over the Met Fares and Ticketing Manual published, as at the date of these Conditions, by Metlink Victoria Pty Ltd, and the V/Line Passenger Fares and Conditions published, as at the date of these Conditions, by *V/Line Passenger*.
- (b) A reference on a *metropolitan ticket* to "PTC Conditions of Use", "Conditions of Use", "Ticket Conditions" or "Metropolitan Ticket Conditions" is a reference to these Conditions.

1.3 Obtaining a copy of these Conditions

An *operator* must make a copy of these Conditions available for inspection at its principal office and must on request by a *passenger* provide the *passenger* with a copy of these Conditions. The *operator* may impose a reasonable charge for its costs of complying with the *passenger's* request.

2. Travel on metropolitan tickets**2.1 Contract between passenger and operators**

A *metropolitan ticket* issued by or on behalf of one or more *operators* is evidence of a contract between the *passenger* to whom that ticket is issued and each *operator* whose *passenger services* the *passenger* is entitled to use.

2.2 Validity of ticket

A *metropolitan ticket* entitles a *passenger* to make a *journey* on a *passenger service* or enter a *designated area* if:

- (a) subject to clause 2.6, it is valid for all *zones*, *sections*, stations and stops of that *journey* or entry;
- (b) any applicable *expiry time* in respect of that ticket has not been reached;
- (c) in the case of a concession ticket, it is accompanied by evidence of a current *concession entitlement*;
- (d) it has been correctly *validated* or *re-validated* for that *journey* or entry in accordance with clause 3.2;
- (e) any fare charged by the issuer of the ticket has been paid; and
- (f) it otherwise complies with all conditions detailed in Schedule 1 for that ticket type.

2.3 Conditions attaching to particular metropolitan tickets

Particular conditions relating to availability, validity and *expiry times* for each *metropolitan ticket* type are specified in Schedule 1.

2.4 Zones

- (a) The Melbourne metropolitan area is divided into three *zones*.
- (b) Where *zone* boundaries overlap, every station or stop within the overlap is considered to be astride the boundaries and the ticket required is dependent on the direction of travel. For example, where a stop or station is on the boundary of *zone 1* and *zone 2*,

a **zone 1** ticket is required for travel to or from that place to a **zone 1** station or stop whereas a **zone 2** ticket is required for travel to or from that place to a **zone 2** station or stop.

2.5 Travel after expiry time

A **passenger** may complete, after the **expiry time** for a **metropolitan ticket**:

- (a) a **journey** commenced before that **expiry time**; or
- (b) a **journey** taken on a **passenger service** which has a scheduled departure time prior to that **expiry time**; or
- (c) if the last **passenger service** (on the route on which the **journey** is to be taken) within that expiry time is cancelled, a **journey** on the next **passenger service** on that route.

2.6 Extension of Journey

- (a) A **passenger** who is using, or who intends to use, a Weekly, Monthly or Yearly **Metcard ticket** to travel on a **passenger service** may extend the **journey** beyond the zone or zones for which the Weekly, Monthly or Yearly **Metcard ticket** is valid, by obtaining and validating a 2 Hour or Daily **Metcard ticket** for the additional zone or zones in accordance with paragraphs (b) and (c).
- (b) The 2 Hour or Daily **Metcard ticket** referred to in paragraph (a) must be obtained before the **journey** commences, or, if this is not achievable by taking all reasonable steps, as soon as there is a reasonable opportunity during the **journey** or, if no such opportunity does, or can, arise, as soon as is achievable by taking all reasonable steps after the **journey**.
- (c) The 2 Hour or Daily **Metcard ticket** referred to in paragraph (a) must be **validated** as soon as there is a reasonable opportunity during the **journey** or, if no such opportunity does, or can, arise, as soon as is achievable by taking all reasonable steps after the **journey**.

3. Conditions attaching to Metcard tickets

3.1 Encoded information

If –

- (a) there is an inconsistency between the information electronically encoded on a **Metcard ticket** and the information printed on that ticket; or
- (b) the information printed on a **Metcard ticket** becomes illegible as the result of fair wear and tear; or
- (c) no information or incomplete information is printed on a **Metcard ticket** when the ticket is issued –

the information electronically encoded on the ticket prevails or applies (as the case requires) unless other information available about the ticket (for example, the place, date or time of purchase or the fare paid) indicates that the electronically encoded information is unreliable.

3.2 Requirement to validate or re-validate Metcard tickets

- (a) A person who is using, or who intends to use, a **Metcard ticket** must, if an operational **ticket validating device** is located so as to reasonably enable the person to do so –
 - (i) unless the ticket was automatically validated on purchase, validate the ticket; or
 - (ii) if the ticket authorises more than one journey before the **expiry time** for the ticket and has already been validated, re-validate the ticket –in accordance with paragraph (b) or (c).
- (b) A person referred to in paragraph (a) must **validate** or **re-validate** the ticket –
 - (i) before boarding a train, other than a train referred to in sub-paragraph (ii); or

- (ii) as soon as there is a reasonable opportunity to do so after boarding a tram, train or bus on which a *ticket validating machine* is located; or
- (iii) before entering a *designated area*.
- (c) A person referred to in paragraph (a) who was unable to *validate* or *re-validate* the ticket in accordance with paragraph (b) because, at the relevant time or times, an operational *ticket validating device* was not located so as to reasonably enable the person to do so or because a reasonable opportunity to do so did not arise under paragraph (b)(ii), must take all reasonable steps to *validate* or *re-validate* the ticket –
 - (i) on leaving the train, tram or bus, as the case requires; or
 - (ii) either immediately prior to leaving, or on leaving, the *designated area*.

4. Concession Entitlements

4.1 Children under 4 years

Children under four (4) years of age accompanied by a parent or guardian shall be carried free on all *passenger services*.

4.2 Children under 15 years

All children aged four (4) years and over and under fifteen (15) years of age shall be charged a concession fare for travel on all *passenger services*.

4.3 Other concession entitlements

Any *passenger* who fulfils the criteria for any *concession entitlement* detailed in Schedule 2 and, except in the case of a child under fifteen (15) years of age, possesses evidence of that *concession entitlement*, shall be charged a concession fare for travel on *passenger services*.

5. Liability of operators

The following conditions apply:

- (a) An *operator* whose *passenger services* are entitled to be used by a *passenger* is not responsible to that *passenger* for any loss, damage or delay caused by any failure by another *operator* in the provision of *passenger services*.
- (b) An *operator* shall not, in respect of any *passenger*, be liable for any loss, damage or delay caused by or arising from an act of God or inevitable accident, riot, civil commotion, strike, lock-out, stoppage or restraint of labour, regardless of the cause and whether partial or general.
- (c) An *operator* may use any *mode* of transport to carry *passengers* and may substitute the *mode* of transport used at any time, including during a *journey*.
- (d) An *operator* is not liable to a *passenger*:
 - (i) for any consequences arising from any variation in the time of arrival at or departure from any station or stop of any vehicle; or
 - (ii) for any loss or damage as a result of a cancellation or any variation of the time of arrival at or departure from any station or stop of any vehicle.
- (e) An *operator* may cancel wholly or in part the scheduled services shown in the *operator's* timetables or may vary the point at which *passenger services* will pick up and set down *passengers*.
- (f) An *operator* does not guarantee the time of arrival or departure of its *passenger services* at the times published in its timetable.
- (g) A *metropolitan ticket* issued by or on behalf of an *operator* is subject to any alteration which the *operator* may make to the service to which that ticket relates during the currency of the ticket and the holder of the ticket is not entitled to any allowance or compensation due to any change in the time of the service or any reduction in the service.

- (h) An *operator* is not required to refund money or to make any other allowance to:
 - (i) a *passenger* who has lost or mislaid his or her *metropolitan ticket*;
 - (ii) a *passenger* holding a *metropolitan ticket* due to any reduction in the cost of that ticket.

6. Lost tickets and damaged tickets

6.1 Lost tickets

If a *periodical ticket* is lost, the *passenger* to whom it was issued may obtain a substitute ticket on providing satisfactory evidence as to whom the ticket was issued and the circumstances under which the ticket was lost. Where a substitute ticket is issued, the *passenger* to whom it is issued shall pay the fee required by the issuer of the substitute ticket.

6.2 Damaged tickets

If a *periodical ticket* is damaged accidentally, a substitute ticket may be issued on providing satisfactory evidence as to whom the ticket was issued and the circumstances under which the ticket was damaged. Where the ticket number, type and expiry date cannot be visually or electronically verified, a substitute ticket may not be issued. Where a substitute ticket is issued, the *passenger* to whom it is issued shall pay the fee required by the issuer of the substitute ticket.

7. Overlap between metropolitan and country services

- (a) Except as provided in sub-clause (b) of this clause, *metropolitan tickets* may not be used for travel on *passenger services* operated by *V/Line Passenger*.
- (b) *Metropolitan tickets* may be used for travel in economy class carriages of *V/Line Passenger* train *passenger services* for the whole or part of a *journey* between any metropolitan station and the following stations :
 - (i) Craigieburn;
 - (ii) Stations between and including Ardeer and Melton; and
 - (iii) Stations between and including Diggers Rest and Sunbury.

8. Accompanied items

- (a) Bicycles and surfboards may be carried on train *passenger services* free of charge at all times, provided that the comfort of other *passengers* is not affected.
- (b) Electric scooters may be carried on train *passenger services* free of charge at all times.
- (c) Prams, pushers, baby carriages, shopping jeeps, golf buggies and similar items may be carried on train, tram or bus *passenger services* at any time without charge, provided that the comfort of other *passengers* is not affected.
- (d) Pets may be carried free of charge at all times on tram, train or bus *passenger services*. Pets are carried on *passenger services* subject to the following conditions:
 - (i) On trams and buses, pets must be carried in a box or other suitable container to ensure that other *passengers* are not inconvenienced.
 - (ii) On trains, pets must be carried either in a suitable pet container or restrained on a lead and, in the case of large dogs, must be muzzled.
 - (iii) Pets may not be allowed on seats or to cause any undue restrictions in movement by other *passengers* in the vehicle or carriage.
 - (iv) *Passengers* accompanying pets must clean up any mess made by the animal on a *passenger service* or in a *designated area* and must ensure that the animal does not interfere with other *passengers*.
- (e) Notwithstanding any provision to the contrary in clause sub-clause (d) of this clause, seeing eye dogs and hearing guide dogs may be carried free of charge at all times on all train, tram or bus *passenger services*.

- (f) Passengers may take hand luggage and small articles on *passenger services* without charge. Any article which is offensive or which may cause discomfort or inconvenience to other *passengers* is not permitted.

9. New conditions for, and abolition of, ticket types

- (a) If a *ticket type* specified in Schedule 1 to these Conditions is specified in Metropolitan Ticket Conditions determined, approved and published in accordance with the **Transport Act 1983** which replace these Conditions (in this clause called “replacement Conditions”), any ticket of that type issued, but not used, before the replacement Conditions take effect, may be used subject to the replacement Conditions.
- (b) If a *ticket type* specified in Schedule 1 to these Conditions is not specified in replacement Conditions, any ticket of that type ceases to be valid in any way for travel on the replacement Conditions taking effect. Any refund in relation to any unused travel to which the holder of a ticket of that type would otherwise be entitled must be applied for in writing to the relevant *operator* enclosing the relevant ticket no later than three months after abolition of the ticket type or such longer period as the *Director* may specify in the notice published in the *Government Gazette* in relation to that ticket type.

10. Definitions

In these Conditions:

BOM means a booking office machine for vending *Metcard tickets* installed at metropolitan train station booking offices.

bus operator means:

- (a) a person who is licensed under the **Transport Act 1983** or who has entered into a bus service contract with the *Secretary* or *Director* under which that person is required to honour *metropolitan tickets* on its services; or
- (b) a person who operates bus services under a subcontract with a person described in paragraph (a) above.

City Saver Area means the area shown in the map in Schedule 3.

concession entitlement means an entitlement to purchase concession fares the conditions of which are specified in Schedule 2.

country service means a train or bus service which starts or ends outside the area covered by *zone 1*, *zone 2* and *zone 3*.

designated area means an area within the premises of an *operator* designated by that *operator* by means of signs in or near the area as an area for being in which a ticket is required.

Director means the Director of Public Transport under the **Transport Act 1983**.

encoded ticket means a ticket issued through a **BOM** or **TVM** the travel details (including information such as the ticket type and the *zones* for which the ticket may be used) for which are electronically encoded by the issuing **BOM** or **TVM** at the time of purchase.

end of services for a day means approximately 2:00am on the following day.

electronic ticket barrier means an electronic barrier which is intended to be used to regulate ticketed access to or egress from part of a railway station and which includes the facility to electronically *validate Metcard tickets* when a *Metcard ticket* is inserted into the barrier or presented to the barrier for scanning.

expiry time means, in respect of a *metropolitan ticket*, the time described in Schedule 1 as the expiry time in respect of that ticket type.

Government Gazette means the Victoria Government Gazette.

journey means –

- (a) travel between two railway stations by train or any substitute **mode** provided by the **operator** which must be continuous except for any breaks necessary for the sole purpose of changing trains or **modes**; or
- (b) continuous travel on a single tram or bus to a scheduled destination for that tram or bus, but, if the travel to that destination is not able to be completed on that tram or bus, includes travel on a replacement tram or bus provided by the **operator**.

Metcard ticket means:

- (a) an **encoded ticket** or a **pre-encoded ticket** with a magnetic stripe for storing travel details and expiry information for the ticket, which is **validated** electronically by inserting the ticket into a **ticket validating device**, or at point of sale if purchased from a **TVM** which **validates** the ticket on purchase; or
- (b) a rechargeable touchcard ticket with an electronic chip for storing the details of the ticket and expiry information, which is **validated** electronically by presenting the touchcard to the target area on a **ticket validating device** for scanning.

metropolitan ticket means a paper ticket or a **Metcard ticket** the particular conditions for which are detailed in Schedule 1.

mode means a tram, light rail, train or bus service.

off-peak means any time after 9.00 am, Monday to Friday except public holidays.

operator means

- (a) Connex Melbourne Pty Ltd (ACN 087 516 210) and MetroLink Victoria Pty Ltd (ACN 085 719 053), each a passenger transport company under the **Transport Act 1983**;
- (b) **V/Line Passenger**;
- (c) a person who has entered into a contract with the **Secretary** or **Director** for the provision by that person of a service carrying passengers by railway or tramway within **zone 1, zone 2** or **zone 3**; or
- (d) a **bus operator**.

passenger means person who holds a valid **metropolitan ticket**.

passenger service means a tram, light rail, train or bus service (excluding chartered or special vehicles) conducted by an **operator** within **zone 1, zone 2** or **zone 3**.

periodical ticket means a ticket which is valid for travel for a continuous period of one week or more.

pre-encoded ticket means a ticket purchased from a retail agent or point of sale other than a **BOM** or **TVM**, the travel details (including information such as the ticket type and the **zones** for which the ticket may be used) for which are electronically pre-encoded when issued.

re-validate in relation to a **Metcard ticket**, means to insert the ticket into, or present the ticket for scanning by, a **ticket validating device**.

Secretary means the Secretary of the Department of Infrastructure of Victoria from time to time or his or her delegate.

section means a distance of approximately 1.6 to 3 kilometres on a tram or bus route and consists of several tram or bus stops. Details of the **sections** applicable to particular routes are contained in the Tram and Bus Sections Book produced as at the date of these Conditions by or on behalf of the **Director**.

Student Pass means a Metropolitan Student Pass (Yearly), a Metropolitan Student Pass (Half Yearly), a Bacchus Marsh Student Pass (Yearly), a Bacchus Marsh Student Pass (Half

Yearly), a Gisbourne Student Pass (Yearly) or a Gisborne Student Pass (Half Yearly), the specific conditions for which are contained in Schedule 1.

Ticket Type means any category or class of ticket specified in Schedule 1 to these Conditions.

ticket validating device means –

- (a) a **ticket validating machine**; or
- (b) an **electronic ticket barrier**.

ticket validating machine means a machine which is designed and intended to be used to electronically **validate Metcard tickets** when a **Metcard ticket** is inserted into the machine or presented to the machine for scanning.

TVM means a ticket vending machine installed on board a tram or a train or at a train station or at any other location approved by the **Director**.

validate in relation to a **Metcard ticket**, means either –

- (a) to insert the ticket into, or present the ticket for scanning by, a **ticket validating device** so as to electronically record the **expiry time** for the ticket or the time the ticket was inserted or presented; or
- (b) to purchase the ticket from a **TVM** which automatically electronically records the **expiry time** for the ticket or the time the ticket was purchased.

V/Line Passenger means V/Line Passenger Pty Ltd (ACN 087 425 269), a passenger transport company under the **Transport Act 1983** or any person who has entered into a contract with the **Secretary** or **Director** for the provision of services carrying passengers by train and who operates predominantly **country services** under that contract.

zone means any of **zone 1**, **zone 2** or **zone 3**.

zone 1 means the area routes, stops and stations delineated as **zone 1** in the Public Transport Map of Melbourne published as at the date of these Conditions by or on behalf of the **Director**.

zone 2 means the area routes, stops and stations delineated as **zone 2** in the Public Transport Map of Melbourne published as at the date of these Conditions by or on behalf of the **Director**.

zone 3 means the area routes, stops and stations delineated as **zone 3** in the Public Transport Map of Melbourne published as at the date of these Conditions by or on behalf of the **Director**.

11. Interpretation

In these conditions, unless the context otherwise requires:

- (a) headings are for convenience only and do not affect the interpretation of these Conditions;
- (b) words importing the singular include the plural and vice versa;
- (c) words importing a gender include any gender;
- (d) an expression importing a natural person includes any company, partnership, trust, joint venture, association, corporation or other body corporate and any governmental agency;
- (e) a reference to a clause, schedule, annexure or part is to a clause, schedule, annexure or part of these Conditions;
- (f) a reference to any statute, regulation, proclamation, order in council, ordinance, by-law or rule, includes all statutes, regulations, proclamations, orders in council, ordinances, by-laws or rules varying, consolidating, re-enacting, extending or replacing them and a reference to a statute includes all regulations, proclamations, orders in council, ordinances, by-laws or rules issued under that statute;

- (g) a reference to a document or a provision of a document includes an amendment or supplement to, or replacement or novation of, that document or that provision of that document;
- (h) a reference to a person includes that person's executors, administrators, successors, substitutes (including, without limitation, persons taking by novation) and permitted assigns;
- (i) a reference to an *operator* includes an *operator's* officers, employees, contractors, agents or other representatives; and
- (j) when italicised, other parts of speech and grammatical forms of a word or phrase defined in these Conditions have a corresponding meaning.

SCHEDULE 1
Ticket Types
Specific Conditions

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
2 Hour (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	Two hours from the next full hour after validation or, if validated at or after 6.00pm, at the end of services for the day of validation . For example, a ticket validated at 3:15pm is valid until 6:00pm.	Available for continuous use on all passenger services within the zone/s indicated on the ticket from the time of validation until the expiry time . Use after the expiry time is permitted only in accordance with clause 2.5.
2 Hour x 10 (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	For each 2 hour period, two hours from the next full hour after validation in respect of that period or, if validated at or after 6.00pm, at the end of services for the day of validation in respect of that period.	Available for ten (10) 2 hour periods within the zone/s indicated on the ticket from the time of validation for each 2 hour period until the expiry time in respect of that period. Use after the expiry time is permitted only in accordance with clause 2.5.
Daily (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day on which the ticket is validated .	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket on the day of validation until the expiry time .
Daily 5 Pack (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day on which the ticket is validated .	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket on the day of validation until the expiry time .
5 x Daily (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day which is the fifth day on which the ticket is used, including the date of validation . For example, a ticket validated on a Monday and then used on the following Tuesday and Wednesday and the next Monday and Thursday would expire at the end of services for the Thursday.	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket for five days from and including the date of validation until the expiry time . On each such day, the ticket is available until the end of services for that day.

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
Weekly (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day which is seven days from and including the date of validation . For example, a ticket validated on the first day of a month would expire at the end of services for the seventh day of that month.	Available for unlimited travel on all passenger services in the zone/s specified on the ticket for seven consecutive days from and including the date of validation until the expiry time . On Saturdays and Sundays, weekly ticket holders are entitled to unlimited travel on all passenger services within zones 1, 2 and 3, irrespective of the zone/s specified on the ticket.
Monthly (Full fare and concession)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day which is one calendar month from and including the day of validation . For example, a monthly ticket validated on the third day of one month would be valid up to and including the end of services for the second day of the following month.	Available for one consecutive month's unlimited travel on all passenger services in the zone/s specified on the tickets from the date of the validation until the expiry time . On Saturdays and Sundays, monthly ticket holders are entitled to unlimited travel on all passenger services within zones 1, 2 and 3, irrespective of the zone/s indicated on the ticket.
Metropolitan Student Pass (Yearly) Metropolitan Student Pass (Half Yearly) (Concession)	Pass for Zone 1 Residents: Zone 1+2+3 Pass for Zone 2 or Zone 3 Residents: Zone 1+2+3	The end of services for the day the date of which is printed on the ticket as the expiry date.	Available only to holders of Primary/Secondary Student Concession Cards (see Schedule 2), which must be presented when purchasing a Metropolitan Student Pass (the Pass) and must be carried at all times with the Pass. The Pass is not valid unless both the Concession Card number and the signatures on each of the Pass and Concession Card match. Passes containing the words "for Zone 1 Resident" are available to students who live or reside in Zone 1 . Passes containing the words "for Zone 2 or 3 Residents" are available to students who live or reside in Zone 2 or Zone 3 . Half Yearly or Yearly Passes are available. Each is valid from the date of issue until the expiry time , including weekends and school holiday periods, and is available for unlimited travel on all passenger services in zones 1, 2 and 3.

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
Bacchus Marsh Student Pass (Yearly) Bacchus Marsh Student Pass (Half Yearly) (Concession)	Zone 1+2+3 and Bacchus Marsh area	The end of services for the day the date of which is printed on the ticket as the expiry date	<p>Available only to students who live or reside in Bacchus Marsh and who hold Primary/Secondary Student Concession Cards (see Schedule 2), which must be presented when purchasing a Bacchus Marsh Student Pass (the Pass) and must be carried at all times with the Pass. The Pass is not valid unless both the Concession Card number and the signatures on each of the Pass and Concession Card match.</p> <p>Half Yearly or Yearly Passes are available. Each is valid from the date of sale until the expiry time, including weekends and school holiday periods, and is available for unlimited travel on all passenger services in zones 1, 2 and 3 and on all bus services in the Bacchus Marsh area operated by Bacchus Marsh Bus Services.</p>
Gisborne Student Pass Yearly Gisborne Student Pass (Half Yearly) (Concession)	Zone 1+2+3 and Gisborne area	The end of services for the day the date of which is printed on the ticket as the expiry date	<p>Available only to students who live or reside in Gisborne and who hold Primary/Secondary Student Concession Cards (see Schedule 2), which must be presented when purchasing a Gisborne Student Pass (the Pass) and must be carried at all times with the Pass. The Pass is not valid unless both the Concession Card number and the signatures on each of the Pass and Concession Card match.</p> <p>Half Yearly or Yearly Passes are available. Each is valid from the date of sale until the expiry time, including weekends and school holiday periods, and is available for unlimited travel on all passenger services in zones 1, 2 and 3 and on all bus services in the Gisborne area operated by Sunbury Bus Services.</p>

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
Yearly (Full fare)	Zone 1, 2, 3, 1+2, 2+3, 1+2+3	The end of services for the day which is exactly one year from the date of validation . For example, a yearly ticket validated on 14 June 2004 expires at the end of services for 13 June 2005.	Available for continuous use on all passenger services within the zone/s indicated on the ticket from the time of validation until the expiry time . On Saturdays and Sundays yearly ticket holders are entitled to unlimited travel on all passenger services within zones 1, 2 and 3, irrespective of the zone/s indicated on the ticket. Passengers purchasing yearly tickets may be issued with an interim ticket until the yearly ticket is available for collection. Interim tickets are available for travel within zones 1, 2 and 3, irrespective of the zone/s for which the permanent yearly ticket will be valid, and must be returned to the station when the yearly ticket is available for collection.
60-Plus or Seniors Daily (Concession)	Zones 1, 2 and 3	The end of services for the day on which the ticket is validated .	Available for continuous use on all passenger services in zones 1, 2 and 3 on the day of validation until the expiry time . Only available to passengers who hold a Victorian Seniors Card or an Interim Victorian Seniors Card (see Schedule 2).
City Saver Metcard	City Saver Area only	As soon as a single journey between any two places in the City Saver Area has been completed	For travel on tram passenger services , no transfers between vehicles are permitted, unless any transfer is necessary due to mechanical defect or other occurrence in relation to the vehicle in which a journey was commenced or intended to be commenced. For travel on bus passenger services , no transfers between vehicles are permitted, unless any transfer is necessary due to mechanical defect or other occurrence in relation to the vehicle in which a journey was commenced or intended to be commenced.

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
			Travel permitted on <i>train passenger services</i> between any 2 of the following stations in the <i>City Saver Area</i> : Flinders Street Station, Spencer Street Station, Flagstaff Station, Melbourne Central Station, Parliament Station, North Melbourne Station, Jolimont Station and Richmond Station
City Saver 10 Metcard	<i>City Saver Area</i> only	For each of ten single <i>journeys</i> between any two places in the <i>City Saver Area</i> , as soon as the <i>journey</i> has been completed.	<p>For travel on tram <i>passenger services</i>, no transfers between vehicles are permitted, unless any transfer is necessary due to mechanical defect or other occurrence in relation to the vehicle in which a <i>journey</i> was commenced or intended to be commenced.</p> <p>For travel on bus <i>passenger services</i>, no transfers between vehicles are permitted, unless any transfer is necessary due to mechanical defect or other occurrence in relation to the vehicle in which a <i>journey</i> was commenced or intended to be commenced.</p> <p>Travel permitted on train <i>passenger services</i> between any 2 of the following stations in the <i>City Saver Area</i>: Flinders Street Station, Spencer Street Station, Flagstaff Station, Melbourne Central Station, Parliament Station, North Melbourne Station, Jolimont Station and Richmond Station</p> <p>No more than one person may use a City Saver 10 ticket in relation to a particular <i>journey</i>.</p>
Group Traveller	<i>Zone</i> 1+2+3	The <i>end of services</i> for the day on which the ticket is <i>validated</i> .	<p>Permits unlimited travel within the zone/s indicated on the ticket.</p> <p>May be used by a group of up to 8 persons. All members of the group must be under 15 years of age or holding a Primary or Secondary School Student Concession Card with the exception of up to two travellers.</p>

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
			<p>The group may at no time be comprised of different persons during the period of validity of the ticket.</p> <p>All members of the group must board and alight vehicles together at the same stations and stops.</p>
2 Hour Gisborne plus Zone 2 (Full fare and concession)	Zone 2 and Gisborne area	Two hours from the next full hour after validation or, if validated at or after 6.00pm, at the end of services for the day of validation . For example, a ticket validated at 3:15pm is valid until 6:00pm.	Available for continuous use on all passenger services within the zone/s indicated on the ticket and all bus services in the Gisborne area operated by Sunbury Bus Services from the time of validation until the expiry time . Use after the expiry time is permitted only in accordance with clause 2.5.
Daily Gisborne plus Zone 2 (Full fare and concession)	Zone 2 and Gisborne area	The end of services for the day on which the ticket is validated .	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket and all bus services in the Gisborne area operated by Sunbury Bus Services on the day of validation until the expiry time .
2 Hour Gisborne plus Zone 1+2 (Full fare and concession)	Zone 1+2 and Gisborne area	Two hours from the next full hour after validation or, if validated at or after 6.00pm, at the end of services for the day of validation . For example, a ticket validated at 3:15pm is valid until 6:00pm.	Available for continuous use on all passenger services within the zone/s indicated on the ticket and all bus services in the Gisborne area operated by Sunbury Bus Services from the time of validation until the expiry time . Use after the expiry time is permitted only in accordance with clause 2.5.
Daily Gisborne plus Zone 1+2 (Full fare and concession)	Zone 1+2 and Gisborne area	The end of services for the day on which the ticket is validated .	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket and all bus services in the Gisborne area operated by Sunbury Bus Services on the day of validation until the expiry time .

Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
2 Hour Bacchus Marsh plus Zone 2 (Full fare and concession)	Zone 2 and Bacchus Marsh area	Two hours from the next full hour after validation or, if validated at or after 6.00pm, at the end of services for the day of validation . For example, a ticket validated at 3:15pm is valid until 6:00pm.	Available for continuous use on all passenger services within the zone/s indicated on the ticket and all bus services in the Bacchus Marsh area operated by Bacchus Marsh Bus Services from the time of validation until the expiry time . Use after the expiry time is permitted only in accordance with clause 2.5.
Daily Bacchus Marsh plus Zone 2 (Full fare and concession)	Zone 2 and Bacchus Marsh area	The end of services for the day on which the ticket is validated .	Available for unlimited travel on all passenger services in the zone/s indicated on the ticket and all bus services in the Bacchus Marsh area operated by Bacchus Marsh Bus Services on the day of validation until the expiry time .
Off-Peak Daily (Full fare and concession)	Zone 1 + 2 and Zone 1 + 2 + 3	The end of services for the day on which the ticket is validated .	Not available for purchase in zone 1 . Off-Peak Saver tickets purchased in zone 2 are available for travel on all passenger services in zone 1 + 2 after 9am on weekdays only (not valid on weekends and public holidays). Off-Peak Saver tickets purchased in zone 3 are available for travel on all passenger services in zone 1 + 2 + 3 after 9am on weekdays only (not valid on weekends and public holidays).
Pre-paid Travel Authority	As for the ticket type nominated on the Pre-paid Travel Authority	As for the ticket type nominated on the Pre-paid Travel Authority. Validation is the date and, if applicable, time written or punched on the Authority.	Available for travel on passenger services for a group of passengers , the size of which is specified on the Authority. The group must consist of at least 12 passengers but not more than 35 passengers (if the Authority is to be used on tram or light rail passenger services) or no more than twenty five passengers (if the Authority is to be used on bus passenger services).

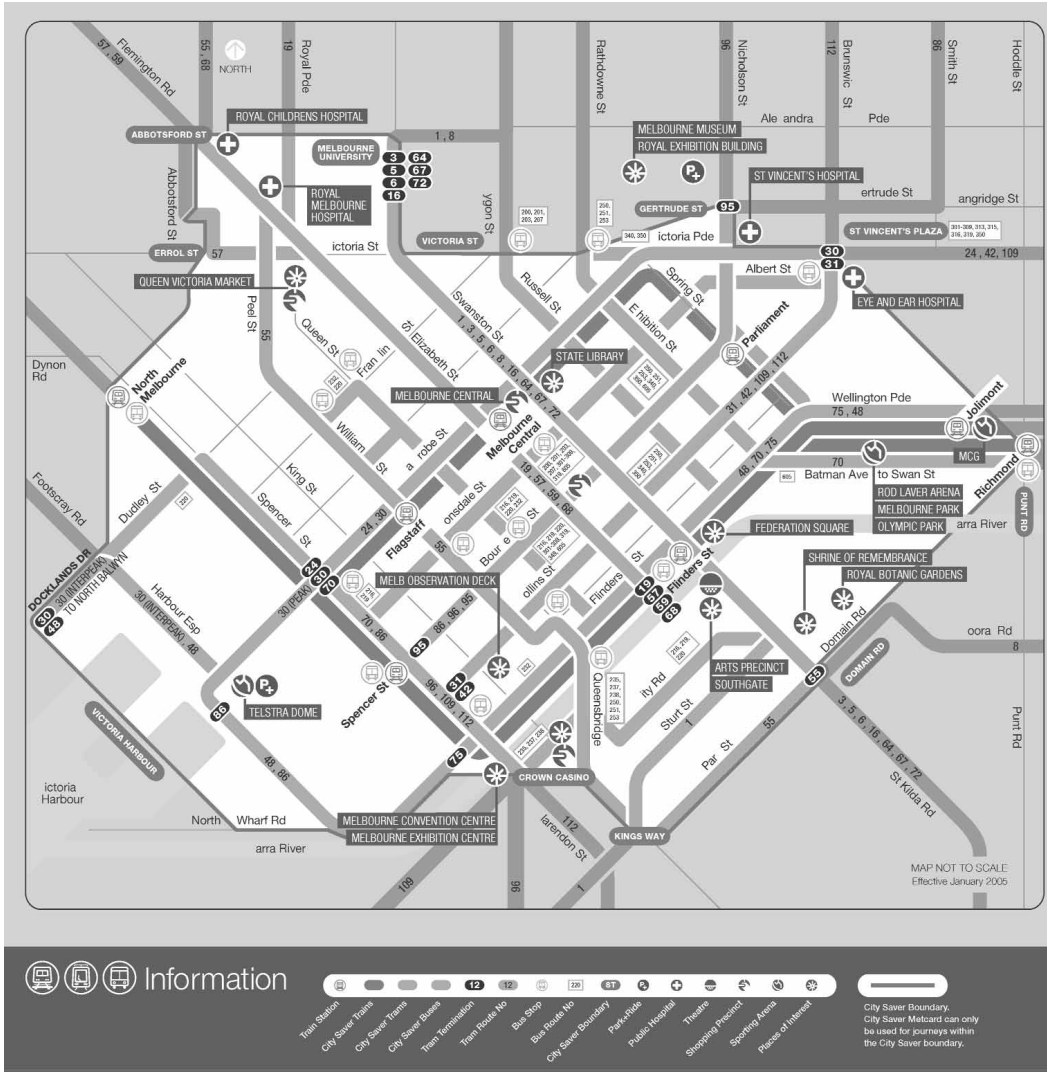
Ticket Type	Availability (zones/sections)	Expiry time	Other Conditions
			<p>Any change in the numbers of the group travelling is not permitted. All members of the group must board and alight vehicles together at the same stations or stops. Individual members of the group may not alight at different stations or stops.</p> <p>All other conditions relating to the Pre-paid Travel Authority are those which apply to the ticket type nominated on the Authority. The ticket types which may be nominated are:</p> <ul style="list-style-type: none"> ● 2 Hour ● Daily ● Off-Peak Daily <p>The Authority is available for travel within the <i>zones</i>, <i>sections</i>, stations, stops and times nominated on the Authority</p>
Melbourne Delegate Card	<i>Zone 1</i> only	The <i>end of services</i> for the last date stamped on the face of the ticket at the time of issue.	Available for unlimited travel on all <i>passenger services</i> in <i>zone 1</i> between and including the dates stamped on the face of the ticket until the <i>expiry time</i> .

**SCHEDULE 2
Concession Entitlements**

Entitlement	Issued By	Eligibility	Available for purchase of concession fares for the following tickets	Other Conditions
Victorian Seniors Card and Interim Victorian Seniors Card	Victorian Department of Human Services	Permanent residents of Victoria aged 60 years or over and not in full time employment (normally working 35 hours per week or more)	All <i>metropolitan tickets</i> including 60 Plus tickets but excluding <i>Student Passes</i>	
Australian Pensioner Concession Card	Commonwealth Departments of Family and Community Services and Veteran Affairs	Pensioners	All <i>metropolitan tickets</i> except 60 Plus tickets and <i>Student Passes</i>	Holder of Card is the only person entitled to concession fares on <i>passenger services</i> . Any dependants named on the Card must pay the applicable fare.
Health Care Card	Commonwealth Department of Family and Community Services (<i>DFCS</i>)	Victorian residents receiving certain benefits, as determined by the <i>DFCS</i> from time to time.	All <i>metropolitan tickets</i> except 60 Plus tickets and <i>Student Passes</i>	<ul style="list-style-type: none"> • A Health Care Card holder is only eligible to purchase concession tickets if the Health Care Card is endorsed by the <i>DFCS</i> with a "Card Expiry Date". • Concession Weekly and Monthly tickets may be issued to eligible Health Care Card holders provided the Card is valid until the expiry date of the ticket. • The holder of a Card is the only person entitled to concession fares on <i>passenger services</i>. Any dependants named on the Card must pay the applicable fare.

Entitlement	Issued By	Eligibility	Available for purchase of concession fares for the following tickets	Other Conditions
Primary/ Secondary Student Concession Card	An <i>operator</i> or Metlink Victoria Pty Ltd	<ul style="list-style-type: none"> ● Full time students attending a primary or secondary school in Victoria, as determined by the Victorian Department of Education up to and including Year 12 ● Must also be a citizen or permanent resident of Australia, an overseas exchange student or a student with refugee status to be eligible 	All <i>metropolitan tickets</i> , including <i>Student Passes</i> , but excluding 60 Plus tickets.	
Statewide Tertiary Student Concession Card (Yearly) (Half Yearly)	An <i>operator</i> or Metlink Victoria Pty Ltd	<ul style="list-style-type: none"> ● Full time students attending institutions and Austudy approved courses determined by the Commonwealth Department of Education, Training and Youth Affairs or who otherwise satisfy criteria set from time to time by the <i>Director</i>. ● Must also be a citizen or permanent resident of Australia, an overseas exchange student or a student with refugee status to be eligible. 	All <i>metropolitan tickets</i> except 60 Plus tickets and <i>Student Passes</i> .	<ul style="list-style-type: none"> ● Card must not be issued if the student is enrolled in a course of less than 10 weeks. ● Students enrolled in a course of between 10 and 20 weeks duration (inclusive) may only obtain a Half Yearly Tertiary Student Concession Card.

SCHEDULE 3 City Saver Area Map



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