



# Victoria Government Gazette

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## Subordinate Legislation Act 1994

### NOTICE OF PREPARATION OF A REGULATORY IMPACT STATEMENT

#### Transport (Taxi-Cab Industry Accreditation) Regulations 2007

Notice is given under section 11 of the **Subordinate Legislation Act 1994** that a Regulatory Impact Statement (RIS) has been prepared in relation to the proposed Transport (Taxi-Cab Industry Accreditation) Regulations 2007.

The proposed Regulations would prescribe administrative requirements in relation to the taxi-cab industry accreditation scheme which is to be introduced shortly.

The objective of the proposed Regulations is to facilitate the provision of safe, reliable and efficient taxi-cab services that meet reasonable community expectations by prescribing:

- (a) evidence and other things that must accompany an application for accreditation; and
- (b) conditions to which accreditations are subject relating to the keeping of records, the submission of information to the licensing authority and the inspection and auditing of records.

The proposed Regulations would also make consequential and related amendments to the Transport (Taxi-Cabs) Regulations 2005.

The RIS discusses the likely impact of the proposed Regulations, assesses the benefits and costs of the proposed Regulations and discusses possible alternative means of achieving the stated objective. The RIS concludes that the benefits of the proposed Regulations outweigh the expected costs.

Copies of the RIS and the proposed Regulations may be obtained –

- from Public Transport Division, Department of Infrastructure, Reception, Level 6, 80 Collins Street, Melbourne, during business hours; or
- by phoning 1800 264 644; or
- on the DOI website at [www.taxi.vic.gov.au](http://www.taxi.vic.gov.au)

The purpose of this notice is to invite public comments or submissions on the RIS and the proposed Regulations. All comments and submissions should be marked Transport (Taxi-Cab Industry Accreditation) Regulations 2007 – Submission and be forwarded in writing to:

Statutory Policy and Legal  
PTD Legal  
Public Transport Division  
Department of Infrastructure  
GPO Box 2797  
Melbourne 3001

or sent by email to [taxi.accreditation@doi.vic.gov.au](mailto:taxi.accreditation@doi.vic.gov.au) no later than 5.00 pm on 22 November 2007.

Please note that all comments and submissions will be treated as public documents.

Dated 19 October 2007

LYNNE KOSKY  
Minister for Public Transport

**SPECIAL**

**Transport Act 1983****NOTICE OF PREPARATION OF TAXI-CAB INDUSTRY ACCREDITATION BUSINESS AND SERVICE STANDARDS**

## Taxi-Cab Industry Accreditation Business and Service Standards 2007

Notice is given under section 133C of the **Transport Act 1983** that draft Taxi-Cab Industry Accreditation Business and Service Standards have been prepared.

The Standards set minimum business and service standards to be met by accredited taxi-cab licence holders, taxi-cab operators and providers of taxi-cab network services.

The objectives of the proposed standards are to facilitate the provision of safe, reliable and efficient taxi-cab services that meet reasonable community expectations. The proposed standards cover a range of areas including:

- compliance with applicable legislation;
- business capability;
- information and records management;
- financial viability;
- safety of taxi-cab drivers, customers and members of the public;
- customer service;
- dealings with industry participants, customers and government;
- complaint handling processes; and
- education and training.

Copies of the proposed standards may be obtained –

- from Public Transport Division, Department of Infrastructure, Reception, Level 6, 80 Collins Street, Melbourne, during business hours; or
- by phoning 1800 264 644; or
- on the DOI website at [www.taxi.vic.gov.au](http://www.taxi.vic.gov.au)

The purpose of this notice is to invite public comments or submissions on the proposed standards. All comments and submissions should be marked Taxi-Cab Industry Accreditation Business and Service Standards – Submission and be forwarded in writing to:

Statutory Policy and Legal  
PTD Legal  
Public Transport Division  
Department of Infrastructure  
GPO Box 2797  
Melbourne 3001

or sent by email to [taxi.accreditation@doi.vic.gov.au](mailto:taxi.accreditation@doi.vic.gov.au) no later than 5.00 pm on 22 November 2007.

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Date 19 October 2007

LYNNE KOSKY  
Minister for Public Transport

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