



Victoria Government Gazette

No. S 121 Thursday 7 June 2007

By Authority. Victorian Government Printer

Disability Act 2006

DETERMINATION OF STANDARDS TO BE MET BY DISABILITY SERVICE PROVIDERS IN THE PROVISION OF DISABILITY SERVICES UNDER THE ACT SECTION 97 OF THE DISABILITY ACT 2006

I, Gavin Jennings, Minister for Community Services, in accordance with the requirements of section 97 of the **Disability Act 2006**, determine the following:

- Standards for Disability Services in Victoria as described in the following table:

Outcome Standards for Disability Services
Individuality Each individual has goals, wants, aspirations and support needs and makes decisions and choices about their life.
Participation Each individual is able to access and participate in their community.
Citizenship Each individual has rights and responsibilities as a member of the community.
Capacity Each individual has the ability and potential to achieve a valued role in the community.
Leadership Each individual informs the way that supports are provided.
Industry Standards for Disability Services
Service access Fair and equitable practices that are consistent with funding obligations, applicable legislation and purpose of the service are applied when managing and allocating resources.
Individual needs Planning and support is tailored, flexible, responsive and appropriate to the individual.
Decision-making and choice Support options are planned, developed, implemented and reviewed in a manner that is responsive to the decisions, choices and aspirations of individuals.
Privacy, dignity and confidentiality Privacy, dignity and confidentiality is respected and maintained.
Participation and integration Support options are planned, developed, implemented and reviewed in a manner that build opportunities for individuals to participate in the life of the community.
Valued status Support options are planned, developed, implemented and reviewed in a manner that recognise the skills, abilities and potential of individuals and enable the achievement of valued roles in the community.

SPECIAL

Complaints and disputes

Complaints and disputes are addressed promptly, fairly and respectfully without compromising services to the individual.

Service management

Management and governance practice is sound, accountable and consistent with current disability policy and practice.

Freedom from abuse and neglect

Supports are provided in safe and healthy environments that support individuals to exercise their legal and human rights.

2. That in determining these Standards I have taken into account the Commonwealth State Territory Disability Agreement (CSTDA) as the national framework for the delivery, funding and development of services for people with a disability.

Dated 22 May 2007

GAVIN JENNINGS MLC
Minister for Community Services

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