

# Victoria Government Gazette

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## **Electricity Industry Act 2000**

MOMENTUM ENERGY PTY LTD (ABN 42 100 569 159)

Standing Offer Terms and Conditions for Electricity in Victoria

Effective 4 January 2009

#### STANDING OFFER RETAILTERMS

This Standing Offer sets out the Terms and Conditions on which we will supply you electricity, at Rates as published by us in accordance with the requirements of the **Electricity Industry Act 2000**.

Momentum Energy Pty Ltd, ABN 42 100 569 159, of Level 8, 50 Market Street, Melbourne, Vic. 3000 (**us** or **we**) and you have entered into a retail contract for the sale of electricity (**Contract**).

These terms form part of the Contract. They are our standing offer for supply of electricity under section 35 of the **Electricity Industry Act 2000**.

## THE CONTRACT

## 1. The agreement

1.1 We will sell electricity to you, and you will purchase electricity from us and accept the supply of electricity at your Supply Address, for so long as the Contract continues.

## 2. Consistency With the Energy Retail Code

2.1 To the extent that any matter provided for under the Energy Retail Code is not expressly dealt with in these terms, the provision under the Energy Retail Code is incorporated into these terms (subject to any necessary adaptation).

## **3.** Definitions and interpretation

3.1 In the Contract:

**Business Day** means a day other than a Saturday, Sunday or a gazetted public holiday in Victoria;

**Carbon Scheme** means any mandatory emissions trading scheme for the management of greenhouse gas emissions which limits or caps emissions introduced under a Commonwealth Act or regulation which requires businesses (including the owners or operators of electricity generation facilities) to hold, acquit or surrender permits in relation to their emissions and allows the transfer of those permits;

Contract means the retail contract for the sale of electricity we and you have entered into;

**Energy Component** in respect of the Rates means that component of the Rates representing the retail cost of the electricity sold to you;

**Energy Retail Code** means the code of that name published by the Essential Services Commission in Victoria;

**Environmental Requirement** means any renewable energy target or greenhouse gas abatement program introduced by any government or authority before or after the commencement of the Contract but excluding a Carbon Scheme;

GST means a goods and services or similar tax;

**Pass-Through Charges** in respect of the Rates means that component of the Rates reflecting Pass-Through Costs;

**Pass-Through Costs** means all costs that are incurred by us in relation to the sale of electricity at or the supply of electricity to your Supply Address other than the wholesale cost of the electricity sold to you, including distribution network charges, regulated charges, costs in respect of Environmental Requirements, transmission and distribution losses, service charges, metering charges and increases in the cost to us of purchasing the electricity sold to you under the Contract arising from a Carbon Scheme;

## SPECIAL

**Rates** means all rates and charges payable under the Contract, as published in the Victoria Government Gazette, including the Energy Component and Pass-Through Charges;

**Regulatory Instrument** means any law or regulatory or administrative instrument relating to the sale or supply of electricity in Victoria;

**Responsible** in respect of the Supply Address means financially responsible in the wholesale electricity market for electricity supplied to the Supply Points at the Supply Address;

Small Customer means a person to whom the Energy Retail Code applies;

**Supply Address** means the address where you accept the supply of electricity under the Contract, as detailed in the Order; and

**Supply Point** means any point at which your distributor's network connects to the electricity installation at your Supply Address and includes the relevant meter, as detailed in the Order.

- 3.2 In the Contract a reference to:
  - (a) the singular includes the plural and vice versa;
  - (b) a document includes any variation or replacement of it;
  - (c) costs we incur includes our internal costs;
  - (d) the words including, includes, such as or for example are not words of limitation; and
  - (e) headings are for convenience only and do not affect interpretation.

## COMMENCEMENT

## 4. When the Contract commences

- 4.1 The Contract is legally binding and so commences from the date you accept our offer to sell electricity to you under section 35 of the **Electricity Industry Act 2000**.
- 4.2 You may cancel the Contract without any cost by giving us notice within the Cooling-off Period. The notice must clearly indicate your intention to cancel the Contract. You and we will then be required to comply with the Regulatory Instruments in respect of that cancellation.

## **RATES AND BILLS**

## 5. Payment

- 5.1 You must pay us the Rates for all electricity supplied to your Supply Address.
- 5.2 You must also pay us GST at the prevailing GST rate on any taxable supplies made by us.

## 6. Rates

- 6.1 The initial Rates are those published by us in the Victoria Government Gazette.
- 6.2 We may, after a period of no less than 6 months from their publication vary the initial Rates to reflect any changes in our costs. If we vary your Rates under this clause 6.2, we will give you details of the variation on your next bill and will publish the new Rates in the Victoria Government Gazette. Any variation of Rates made under this clause 6.2 will come into effect one month after their gazettal.
- 6.3 If the Rates vary during a billing period, we will calculate your bill on a proportionate basis using the old Rates before the variation and the new Rates as varied.

## 7. Billing

- 7.1 We will bill you quarterly.
- 7.2 If we issue bills for electricity used in the delivery of bulk hot water we will do so in accordance with the Regulatory Instruments.
- 7.3 Upon request we can provide you with additional copies of your bill. We may charge you for this.

## 8. Contents of bills

- 8.1 The bill will comply with the Regulatory Instruments. It will include:
  - (a) the amount you must pay for the energy consumed at your Supply Address;
  - (b) a graph depicting your electricity consumption;
  - (c) the date payment is due; and
  - (d) payment methods available.
- 8.2 On request, we will provide you with reasonable information on network and any other charges included in a bill.

## 9. Actual and estimated bills

- 9.1 In circumstances where it is allowed under the Regulatory Instruments we may be required to bill you based on estimates of your consumption. If having provided you with an estimated bill we later obtain a meter reading or more reliable data, we will adjust your next bill appropriately.
- 9.2 We will use our best endeavours to ensure your meter is read at least once in any 12 month period.
- 9.3 If you cause an attempt to read your meter to be unsuccessful and you ask us to replace an estimated bill with a bill based on a meter reading, we will do so and may impose an additional charge on you accordingly.

## 10. Adjustments

If you believe a bill to be incorrect, we wil review your bill at your request. During the review you must pay that portion of the bill under review that is not in dispute or an amount equal to the average amount of your bills in the previous 12 months (whichever is the lower). Where the bill is found to be correct you must pay the unpaid amount. Where the bill is found to be incorrect we will adjust the bill

- 10.1 If we become aware that we have overcharged you by \$50 or less, we will credit the amount overcharged on your next bill. If we become aware that we have overcharged you by more than \$50, we will tell you within 10 Business Days and credit the amount overcharged on your next bill or otherwise pay that amount to you in accordance with your reasonable instructions.
- 10.2 If we become aware that we have undercharged you, we will bill you for the shortfall up to the amount allowed by the Regulatory Instruments. If the Regulatory Instruments so require, we will allow you to pay us that amount over a period at least equal to the period over which the recoverable undercharging occurred.

## 11. Paying your bills

- 11.1 You must pay us by the due date stated on your bill. This will be at least 12 Business Days from the date of the bill. Unless we are authorised to directly debit your account for payment of the bill, your bill will not be paid until we receive the funds. If payment is due on a non-Business Day, you may pay it on the next Business Day.
- 11.2 You may pay your bills in person, by mail or under a direct debit arrangement as indicated on your bill.
- 11.3 You must also pay us any merchant service fees we incur because of the payment method you use and costs imposed on us if, due to fault on your part, payments you make to us are dishonoured or reversed.
- 11.4 If you are unable to arrange payment due to illness or long absence, we will redirect your bills on request.
- 11.5 If we include a charge in our bill for any other good or service we have sold to you then, unless you direct us otherwise, we will apply your payments first in respect of the electricity we have sold you.

- 11.6 If a bill is not paid on time, we may:
  - (a) to the extent permitted by, and in accordance with, the Regulatory Instruments, impose a late fee to cover the reasonable costs incurred by us in recovering that amount from you;
  - (b) seek to have your Supply Address disconnected; and
  - (c) take steps against you including legal proceedings to recover the overdue amount and our related costs. Before we take such steps, however, we will comply with all Regulatory Instruments relating to any payment difficulties you may have.

## 12. Payment assistance

- 12.1 You must contact us if you anticipate it may not be possible for you to pay a bill on time.
- 12.2 If it is difficult for you to pay your bills, we can assist you by providing information about your right to have your bills redirected to someone else, advice about the availability of independent financial counselling, information about energy efficiency and about various government assistance and concessions schemes and, in some cases, the option of an instalment plan. We may choose not to offer you this assistance if you have been convicted of an offence involving fraud or theft of energy.
- 12.3 If you are a residential customer eligible under the Regulatory Instruments for an instalment plan, we will offer a plan in line with the Regulatory Instruments. The plan will enable you to either pay your bills by regular instalments in advance or to pay any overdue amounts and future bills by regular instalments. In either case you must pay each instalment by the agreed payment date. If you are a small business customer and you request an instalment plan, we may, but are not required to, offer you a plan and if we do we may impose an additional charge.
- 12.4 If you are consistently late paying your bills and we have complied with the Regulatory Instruments, we may place you on a shortened collection cycle and notify you in accordance with Regulatory Instruments.
- 12.5 We will accept advance payment from you. However, we will not pay any interest on advance payments and, before the Contract terminates, will not refund any amount paid in advance.
- 12.6 We may require you to give us a security deposit where this is permitted by the Regulatory Instruments. For example, this may be where you have an unsatisfactory credit rating and do not accept our offer of an instalment plan. The amount of the security deposit would be determined by us in accordance with Regulatory Instruments and you would be required to provide it within 10 Business Days after we request it. We would pay you interest on the security deposit at a 90 day bank bill rate (or otherwise in accordance with Regulatory Instruments). We would be entitled to apply the security deposit and accrued interest against, or draw on it for, any amount you owed us under the Contract in accordance with Regulatory Instruments and provide to you an account of its use. If you give us a security deposit and you then pay all your bills on time for the period required under Regulatory Instruments, or you stop taking electricity at your Supply Address, we would return the security deposit and accrued interest in accordance with your reasonable instructions (or otherwise as required by Regulatory Instruments).

## ELECTRICITY SUPPLY

#### 13. Connection and supply of electricity

- 13.1 If your Supply Address is not connected we will arrange for the distributor to connect your Supply Address.
- 13.2 Your distributor is responsible for the connection of your Supply Address to the network, the maintenance of that connection, the supply of electricity to your Supply Address and for the reliability and quality of the electricity supplied. The supply of electricity may be subject

to variations in voltage and frequency and may contain voltage surges which may cause damage to your equipment. Your electricity distributor may interrupt or reduce the supply of electricity to your Supply Address.

- 13.3 We are unable to and do not guarantee the quality and continuity of the supply of electricity. To the extent permitted by Regulatory Instruments, we are not liable to you on any basis in connection with any of the matters mentioned in clause 13.2.
- 13.4 You must notify us as soon as practical if you enter into an agreement with the distributor for the connection and supply of electricity to your Supply Address.

## 14. Uncontrollable events

14.1 Any obligation under the Contract, other than an obligation to pay money, which cannot be satisfied because of an event outside your or our control, as the case may be, will be suspended. If such an event occurs we will promptly notify you in accordance with Regulatory Instruments and use reasonable endeavours to remove, overcome or minimise the effects of the event (though we need not settle any industrial dispute unfavourably to us). You must do the same if you are affected by such an event.

### 15. Meters, Supply Points and equipment

- 15.1 If we are required, or you and we agree, that it is appropriate for a new meter to be installed at your Supply Address, you agree that we may replace the meter with a new meter as we consider appropriate from a supplier of our choice. We will charge you and you will pay us the cost of supplying and installing the new meter.
- 15.2 You must facilitate the supply of electricity to your Supply Address and in particular:
  - (a) keep available enough land at your Supply Address for the meter, the Supply Point and related equipment;
  - (b) protect and not interfere with or damage the meter, Supply Point or related equipment and tell us promptly if you notice any problems with them;
  - (c) comply with our, or your distributor's, directions about the meter or the Supply Point;
  - (d) pay for additional or replacement meters if yours needs to be changed.

#### 16. Access

- 16.1 You must allow us, your distributor and our respective representatives safe, convenient and unhindered access to your Supply Address and any metering equipment there for the purposes of reading, connecting, disconnecting or reconnecting your meter. If our respective representatives attend your Supply Address they will have and present official identification on request.
- 16.2 If an attempt to access your Supply Address to provide a service is unsuccessful, we may reschedule to a time at which you are able to make access available. You may be charged for this.
- 16.3 We will comply with reasonable access procedures you set.

#### 17. Your responsibilities

- 17.1 We are not responsible for, and you accept all risks in respect of, the control and use of electricity on your side of the Supply Point.
- 17.2 You must at all times comply with our, or your distributor's, directions in an emergency in accordance with Regulatory Instruments.

#### DISCONNECTION

#### 18. When and how disconnection is arranged

18.1 You may request disconnection. Once you ask us, we will arrange disconnection of your Supply Address through your distributor in accordance with your request.

- 18.2 In accordance with the Regulatory Instruments, and only if we comply with all of the requirements under the Regulatory Instruments, we may request your distributor to disconnect your Supply Address:
  - (a) if you fail to pay us an amount we have billed by the due date;
  - (b) if you deny access to your meter;
  - (c) if you refuse to pay a security deposit;
  - (d) if you are using electricity illegally; or
  - (e) on other grounds the law allows.
- 18.3 We will give you notice of our intention to disconnect your Supply Address in accordance with the law, unless disconnection is due to an emergency, for health and safety reasons or for illegal use of electricity.
- 18.4 You must co-operate with and assist your distributor and our personnel in respect of any disconnection.
- 18.5 We will not disconnect your supply address if:
  - (a) you are a residential customer and have formally applied for a Utility Relief Grant and a decision is pending;
  - (b) you have made a complaint directly related to the non-payment of the bill to the Energy and Water Ombudsman of Victoria and the complaint is unresolved;
  - (c) your supply address is registered by the distributor as a life support machine supply address;
  - (d) it is outside the times prescribed as permissible under the Regulatory Instruments; or
  - (e) it is for any other reason precluded by the Regulatory Instruments.

#### 19. Reconnection

19.1 If your Supply Address has been disconnected and you rectify the situation within the time specified and in accordance with the Regulatory Instruments and you pay any relevant charges, then, on request, we will arrange for your Supply Address to be reconnected.

#### TERMINATION

#### 20. Early termination

- 20.1 We may terminate the Contract by giving you notice if:
  - (a) we arrange to disconnect your Supply Address as contemplated by clause 18.2 and you are not entitled to be reconnected under any Regulatory Instruments;
  - (b) you enter into a new contract with us for your Supply Address; or
  - (c) you transfer to another retailer.
- 20.2 You may terminate the Contract by giving us 28 days notice.
- 20.3 If you decide to leave or leave your Supply Address, then:
  - (a) you must notify us of the date you intend to leave, or did leave, your Supply Address, and an address to which we can send a final bill for your Supply Address;
  - (b) you will remain obliged to pay us for electricity supplied to your Supply Address until the later of when you leave and 3 Business Days after you give us your notice. This means if you do not give us the notice, you will have an ongoing liability for electricity supplied to the Supply Address;
  - (c) in accordance with the Regulatory Instruments, your obligation to pay for electricity supplied to your Supply Address may end earlier if you notify us that you were evicted from your Supply Address, if we enter into a new contract with a different person for your Supply Address and the person becomes obliged to pay under the new contract, if your Supply Address is disconnected or if we cease to be, and a different retailer becomes, Responsible for your Supply Address; and
  - (d) by leaving your Supply Address you will be taken to have terminated the Contract early.

- 20.4 Despite anything else in these terms, early termination of the Contract will only be effective:
  - (a) if the Contract is terminated because you have a new contract with us, when the cooling-off period for the new contract expires;
  - (b) if the Contract is terminated because you are transferring from us to another retailer, when your Supply Address is transferred to the other retailer;
  - (c) if the Contract is terminated because your Supply Address has been disconnected, when you are no longer entitled to be reconnected under any Regulatory Instruments.

## 21. Last resort supply arrangements

- 21.1 The Contract will end if a last resort event within the meaning of the Regulatory Instruments occurs in relation to us and we are no longer entitled to sell electricity. Within 1 Business Day we will provide your personal information, including your name, contact details and other information relating to your Supply Address, to the retailer who is to be the retailer of last resort. The Contract will automatically terminate when your Supply Address is transferred to that retailer. We will also immediately cancel any direct debit arrangement we have with you and notify you and your relevant financial institution of the cancellation.
- 21.2 The occurrence of a last resort event does not release you from your liability to pay for electricity we have sold you. We will not be liable to you for any change in rates or terms imposed by the retailer of last resort.

## 22. After termination

22.1 Termination of the Contract does not affect rights arising before or on termination.

## **OTHER MATTERS**

## 23. Ceasing to be a Small Customer

23.1 If you are not, or you cease to be, a Small Customer you must notify us or, if this fact comes to our attention earlier, we will notify you.

## 24. General

- 24.1 Neither you nor we may assign the Contract to another person without the other's prior written consent except that we may assign the Contract to another person together with any transfer of all or substantially all of our retail sales business in Victoria.
- 24.2 Unless otherwise stated, all notices under your Contract must be in writing. Notices can be given personally, by fax, by post or by e-mail, to an address or number detailed in the Order. If a notice is sent by post, it will be considered to have been received 3 Business Days after posting, unless in fact it is received earlier. Any changes to notice details must themselves be notified in writing.
- 24.3 The Contract is governed by the laws of the State of Victoria.
- 24.4 The Contract overrides all prior negotiations, representations, proposals, understandings and agreements whether in writing or not, relating to the sale of electricity by us to the Supply Address.
- 24.5 You acknowledge that you have not relied on any predictions, forecasts, advice or statements of opinion by us or any of our employees, contractors or agents.
- 24.6 Nothing in these terms excludes, restricts or modifies any condition or warranty that the law does not allow us to exclude, restrict or modify. However, all other conditions and warranties, whether or not implied by the law, are excluded.
- 24.7 The **Trade Practices Act 1974** (Cth) and other laws imply conditions and warranties into certain types of contracts for the supply or sale of goods and services. If any condition or warranty is implied into the Contract under those laws, then our liability (if any) for breach of that condition or warranty in connection with any goods or services we supply under the Contract, is limited, as far as the law allows and at our option, to resupplying the goods or services (or paying for their resupply).

- 24.8 To the extent the law allows, you indemnify us against (and therefore must pay us for) loss or damage arising in connection with any failure by you to comply with any of your obligations under the Contract. You will not have to do this where the loss or damage is the result of the negligence of us, your distributor or a meter reader.
- 24.9 Nothing in the Contract varies or excludes any limitation of liability or immunity we have under the Regulatory Instruments.

#### 25. Provision of Information – Your Obligations

25.1 You must notify us as soon as possible if any of your details which are known to us change.

## 26. Our Obligations

- 26.1 We will provide you with a free copy of our customer charter as soon as practicable after your Contract starts, and following that, on your request.
- 26.2 If you request us to, we will provide you with a copy of the Retail Code. We may charge you an additional amount for doing so.
- 26.3 If you request us to, we will use our best endeavours to provide you with any of your historical billing data which we then retain for the period you request by the time specified in the Retail Code or such other time as we may agree. We may charge you an additional amount for doing so if:
  - (i) this is not your first request within the preceding year; or
  - (ii) the data relates to a period prior to the preceding two years,
  - (iii) unless the historical billing data is required for the purposes of handling a genuine complaint made by you.
- 26.4 If you provide confirmation:
  - (i) from a registered medical practitioner or a hospital that a person residing at the Supply Address requires a life support machine or otherwise has a medical condition that requires continuous supply; or
  - (ii) that your Supply Address is affected by a fault, we will advise the Distributor as required by the Retail Code.

#### 27. Complaints and Dispute Resolution

- 27.1 If you wish to raise a complaint or dispute about any part of our performance, you may contact us and we will attempt to resolve the complaint or dispute in line with our process.
- 27.2 If you are not satisfied with our response you may request that this complaint be raised to a higher level within our organisation and if we are still unable to resolve the issue you have the right to refer your complaint to the Energy and Water Ombudsman of Victoria.

Momentum Energy Pty Ltd (ABN 42 100 569 159 Standing Offer Tariffs Effective 4 January 2009

#### AGL (60/VD) Business

Standing Offer Rates	A200 - E		A210	) - D	A250 - E1	
	GST (excl)	GST (Incl)	GST (excl)			GST (Incl)
Peak 1	19.50	21.45	23.52	25.87	22.88	25.16
Peak 2	-	-	-	-	-	-
Off Peak	-	-	8.62	9.48	8.58	9.44
Basic Meter Charge	247.50	272.25	265.00	291.50	265.00	291.50
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63	1,468.75	1,615.63
Additional Comms Meter per meter	993.75	1,093.13	993.75	1,093.13	993.75	1,093.13

Peak and Off Peak Units c/kWh

Meter Charge includes Service to Property Charge \$/p.a

#### AGL (60/VD) Business (Cont)

Standing Offer				
Rates	A230 -	DMD	A270 - DMD	
	GST	GST GST		GST
	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	19.51	21.46	18.35	20.19
Peak 2	-	-	-	-
Off Peak	7.33	8.06	7.48	8.22
Basic Meter Charge	475.00	522.50	475.00	522.50
MRIM Meter Charge	682.50	750.75	682.50	750.75
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63
Additional Comms Meter per meter	993.75	1,093.13	993.75	1,093.13

Peak and Off Peak

Units c/kWh Meter Charge includes Service to Property Charge \$/p.a

#### AGL (60) Residential

Standing Offer						
Rates	A100 - GD		A180 - G	D w/HW	A140 - GH/GL	
	GST	GST GST		GST		GST
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	20.36	22.40	20.36	22.40	28.01	30.81
Peak 2	-	-	-	-	-	-
Off Peak	-	-	10.23	11.25	10.26	11.29
Basic Meter Charge	182.50	200.75	182.50	200.75	182.50	200.75
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75

Peak and Off Peak

Units c/kWh Meter Charge includes Service to Property Charge \$/p.a

## SP Ausnet (63/VB) Business

Standing Offer						
Rates	NEE12 - E		NEE21,	/51 - D	NEE60 - E1	
	GST	GST	GST	GST		GST
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	19.88	21.87	22.44	24.68	23.13	25.44
Peak 2	20.65	22.72	-	-	-	-
Off Peak	-	-	13.57	14.93	14.81	16.29
Basic Meter Charge	262.50	288.75	291.25	320.38	377.50	415.25
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63	1,468.75	1,615.63
Additional Comms Meter per meter	993.75	1,093.13	993.75	1,093.13	993.75	1,093.13

Peak and Off Peak Units c/kWh

First 1020/qrtr Meter Charge includes Service to Property Charge \$/p.a

## SP Ausnet (63) Residential

Standing Offer						
Rates	NEE11 - GD		NEE13 - GD w/HW		NEE20 - GH/GL	
	GST	GST	GST	GST		GST
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	19.00	20.90	20.41	22.45	22.70	24.97
Peak 2	20.05	22.06	21.45	23.60	-	-
Off Peak	-	-	11.26	12.39	13.13	14.44
Basic Meter Charge						
per meter	205.00	225.50	230.00	253.00	245.00	269.50
MRIM Meter Charge						
per meter	682.50	750.75	682.50	750.75	682.50	750.75

 Peak and Off Peak
 First

 Units c/kWh
 1020/qrtr

 Meter Charge includes Service to
 Property Charge \$/p.a

First 1020/qrtr

Jemena (64/VE) Busin Standing Offer	633					
Rates	LVM	LR - E	LVM2R	85D - D	LVM2R7	D - E1
	GST	GST	GST	GST		GST
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	21.13	23.24	23.13	25.44	22.38	24.61
Peak 2	-	-	-	-	-	-
Off Peak	-	-	9.83	10.81	9.83	10.81
Basic Meter Charge	266.25	292.88	265.00	291.50	265.00	291.50
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63	1,468.75	1,615.63
Additional Comms Meter per meter	993.75	1,093.13	993.75	1,093.13	993.75	1,093.13

Peak and Off Peak Units c/kWh Meter Charge includes Service to Property Charge \$/p.a

Jemena (64/VE) Busine	ess (Cont)				
Standing Offer Rates		LVkWTO		LVkWTOUH	
Rates		_	-	LVKWTOUR	
		GST	GST		GST
		(excl)	(Incl)	GST (excl)	(Incl)
Peak 1		19.96	21.96	19.59	21.55
Peak 2		-	-	-	-
Off Peak		6.99	7.69	6.75	7.43
Basic Meter Charge		475.00	522.50	475.00	522.50
MRIM Meter Charge		682.50	750.75	682.50	750.75
COMMS Meter Charge		1,468.75	1,615.63	1,468.75	1,615.63
Additional Comms Meter per meter		993.75	1,093.13	993.75	1,093.13

## Jemena (64) Residential

Standing Offer Rates	LVS1R - GD		LVS1R+D w/H		LVS2R - GH/GL	
	GST (excl)			GST (Incl)	GST (excl)	GST (Incl)
Peak 1	20.19	22.21	20.19	22.21	27.68	30.44
Peak 2	-	-	-	-	-	-
Off Peak	-	-	10.43	11.47	10.00	11.00
Basic Meter Charge	182.50	200.75	182.50	200.75	182.50	200.75
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75

Peak and Off Peak Units c/kWh Meter Charge includes Service to Property Charge \$/p.a

Citipower (61/VA) Business									
Standing Offer									
Rates	C10	<u>i - E</u>	C2G	5 - D	C2G	7 - E1			
	GST	GST							
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	GST (Incl)			
Peak 1	18.28	20.10	21.78	23.95	20.63	22.69			
Peak 2	18.10	19.91	21.25	23.38	19.69	21.66			
Off Peak	-	-	9.72	10.69	8.64	9.50			
Basic Meter Charge	286.25	314.88	375.00	412.50	362.50	398.75			
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75			
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63	1,468.75	1,615.63			
Additional Comms Meter									
per meter	993.75	1,093.13	993.75	1,093.13	993.75	1,093.13			

Peak and Off Peak Units

c/kWh Firs Meter Charge includes First 340/month First 340/month First 340/month

Service to Property Charge \$/p.a

#### Citipower (61) Residential

Standing Offer							
Rates	C1R - GD		C1RCDS -	GD w/HW	C2R - GH/GL		
	GST	GST	GST	GST GST			
	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	GST (Incl)	
Peak 1	19.28	21.20	19.28	21.20	25.04	27.54	
Peak 2	20.85	22.94	20.85	22.94	25.04	27.54	
Off Peak	-	-	9.35	10.29	10.10	11.11	
Basic Meter							
Charge	194.85	214.34	194.85	214.34	194.85	214.34	
MRIM Meter							
Charge	682.50	750.75	682.50	750.75	682.50	750.75	

 
 Charge
 682.50
 750

 Peak and Off
 Peak Units
 c/kWh
 First 340/month

 Meter Charge includes
 Service to Property Charge
 \$/p.a
 First 340/month First 340/month

## *S* 345 4 December 2008 13

Powercor (62/VC) Business								
Standing Offer Rates	ND1 - E		ND2/ND5 - D		ND3 -	ND3 - E1		
	GST (excl)	GST (Incl)	GST (excl)			GST (Incl)		
Peak 1	20.17	22.19	23.65	26.02	22.74	25.01		
Peak 2	21.36	23.50	24.16	26.57	23.53	25.89		
Off Peak	-	-	8.52	9.37	8.52	9.37		
Basic Meter Charge	235.00	258.50	246.25	270.88	246.25	270.88		
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75		
COMMS Meter Charge	1,468.75	1,615.63	1,468.75	1,615.63	1,468.75	1,615.63		
Additional Comms Meter per meter	993.75	1,093.13	993.75	1,093.13	993.75	1,093.13		

First 333/month

Peak and Off Peak

Units c/kWh First 333/month Meter Charge includes Service to

Property Charge \$/p.a

#### Powercor (62) Residential

Standing Offer						
Rates	D1 -	GD	D1DD1 - GD w/HW		D2/D3 - GH/GL	
12 or 36 month						
contract term	GST	GST	GST	GST		GST
applies	(excl)	(Incl)	(excl)	(Incl)	GST (excl)	(Incl)
Peak 1	21.51	23.66	21.51	23.66	27.24	29.96
Peak 2	25.28	27.80	25.28	27.80	29.78	32.75
Off Peak	-	-	9.21	10.13	10.11	11.12
Basic Meter Charge	212.20	233.42	212.20	233.42	212.20	233.42
MRIM Meter Charge	682.50	750.75	682.50	750.75	682.50	750.75
Baala and Off Baala						

Peak and Off Peak

Units c/kWh First 333/month Meter Charge includes Service to First 333/month

First 333/month

First 333/month

Property Charge \$/p.a

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