



Victoria Government Gazette

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Essential Services Commission Act 2001 NOTICE OF PRICE DETERMINATIONS

The Essential Services Commission (Commission) gives notice under section 35(2) of the **Essential Services Commission Act 2001** (Vic.) that it has, pursuant to sections 32 and 33 of the **Essential Services Commission Act 2001** (Vic.) and in accordance with clause 8 of the Water Industry Regulatory Order 2003 made under section 4D of the **Water Industry Act 1994** (Vic.), made determinations in respect of the prices which each relevant regulated entity may charge for prescribed services during the regulatory period, or the manner in which such prices are to be calculated or otherwise determined.

The determinations made by the Commission for the regional urban and rural businesses, and Melbourne Water (with respect to drainage and waterways services) specify the prices which may be charged from 1 July 2008 to 30 June 2013 (or the manner in which such prices are to be calculated or otherwise determined).

The determinations made by the Commission for the metropolitan retailers and Melbourne Water (with respect to bulk services) specify the prices which may be charged from 1 July 2008 to 30 June 2009.

The nature and effect of the determinations is to:

- (a) give effect to the decision made by the Commission in accordance with clause 8 of the Water Industry Regulatory Order 2003 on 20 June 2008;
- (b) specify the prices which each **regulated entity** may charge for **prescribed services** during the regulatory period or the manner in which such prices are to be calculated or otherwise determined;
- (c) facilitate the achievement of the Commission's objectives in the **Essential Services Commission Act 2001** (Vic.) and the **Water Industry Act 1994** (Vic.); and
- (d) reflect the requirements in the Water Industry Regulatory Order 2003.

The determinations take effect from 1 July 2008.

The Determinations are available on the Commission's website located at

<http://www.esc.vic.gov.au> or a copy may be obtained by calling the Commission's reception on 1300 664 969.

Dated 25 June 2008

GREG WILSON
Chairperson

Schedule 1 — Definitions

'**prescribed services**' means the services described in clause 6 of the Water Industry Regulatory Order 2003

'**Regional Urban Water Authority**' has the meaning given in section 4A of the **Water Industry Act 1994** (Vic.)

'**regulated entity**' has the meaning given in section 4A of the **Water Industry Act 1994** (Vic.)

Water Industry Act 1994

NOTICE OF AMENDMENT TO THE CUSTOMER SERVICE CODE FOR METROPOLITAN RETAIL AND REGIONAL WATER BUSINESSES AND THE RURAL CUSTOMER SERVICE CODE

The Essential Services Commission ('Commission') gives notice under section 4F(4) of the **Water Industry Act 1994** (Vic.) ('Act') that it has, pursuant to section 4F(1) of the Act and in accordance with clause 15 of the Water Industry Regulatory Order 2003, amended the Customer Service Code for Metropolitan Retail And Regional Water Businesses and the Rural Water Customer Service Code ('Code').

The amendments primarily reflect the Commission's Final Decision regarding the 2008 Water Price Review for regional and rural Victorian water businesses' service standard levels and guaranteed service level commitments.

The amendments take effect from 1 July 2008.

A copy of the Code is available on the Commission's website located at <http://www.esc.vic.gov.au> or a copy may be obtained by calling the Commission's reception on 1300 664 969.

Dated 25 June 2008

GREG WILSON
Chairperson

SPECIAL

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Level 2 1 Macarthur Street

Melbourne 3002

Victoria Australia

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