



Victoria Government Gazette

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Gas Industry Act 2001

MOMENTUM ENERGY (ABN 42 100 569 159)

Victorian Standing Offer Retail Terms and Conditions – Gas

These Victorian Standing Offer Retail Terms and Conditions are our standing offer for supply of gas to Small Customers in Victoria under section 42 of the **Gas Industry Act 2001**. These terms and conditions have been approved by the Essential Services Commission and will come into force on 11 May 2014.

STANDING OFFER TERMS

1. The agreement

1.1 We will sell gas to you, and you will purchase gas from us and accept the supply of gas at your Supply Address, for so long as the Contract continues.

2. Consistency with the Energy Retail Code

2.1 To the extent that any matter provided for under the Energy Retail Code is not expressly dealt with in the Contract, the provision under the Energy Retail Code is incorporated into the Contract (subject to any necessary adaptation).

3. Definitions and interpretation

3.1 In the Contract:

Business Day means a day other than a Saturday, Sunday or a gazetted public holiday in Victoria;

Contract means the retail contract for the sale of gas we and you have entered into;

Deemed Customer means a Small Customer who is deemed to have a retail contract for the sale of gas in accordance with section 46 of the **Gas Industry Act 2001**;

Energy Retail Code means the code of that name published by the Essential Services Commission in Victoria;

GST means a goods and services or similar tax;

Rates means all rates and charges payable under the Contract, as published in the Victorian Government Gazette in accordance with the requirements of the **Gas Industry Act 2001**;

Regulatory Instrument means any law or regulatory or administrative instrument relating to the sale or supply of gas in Victoria;

Responsible in respect of the Supply Address means financially responsible in the wholesale gas market for gas supplied to the Supply Point(s);

Small Customer means:

- (a) a residential customer; or
- (b) a business customer whose consumption of gas at the Supply Point has not been, or is not likely to be, more than 1000 GJ of gas per year, in accordance with the Regulatory Instruments;

Supply Address means the address where you accept the supply of gas under the Contract; and

Supply Point means any point at which your distributor's network connects to the gas installation at your Supply Address and includes the relevant meter.

SPECIAL

- 3.2 In the Contract a reference to:
- (a) the singular includes the plural and vice versa;
 - (b) a document includes any variation or replacement of it;
 - (c) costs we incur includes our internal costs;
 - (d) the words 'including', 'includes', 'such as' or 'for example' are not words of limitation; and
 - (e) headings are for convenience only and do not affect interpretation.

COMMENCEMENT

4. When the Contract commences

- 4.1 The Contract is legally binding and so commences from the date you accept, or are deemed to accept, our offer to sell gas to you under section 42 or section 46 of the **Gas Industry Act 2001**.

RATES AND BILLS

5. Payment

- 5.1 You must pay us the Rates for all gas supplied to your Supply Address.
- 5.2 You must also pay us GST at the prevailing GST rate on any taxable supplies made by us.

6. Rates

- 6.1 The Rates are those published by us in the Victorian Government Gazette.
- 6.2 We may, after a period of no less than 6 months from their publication, vary the Rates to reflect any changes in our costs. If we vary your Rates under this clause 6.2 we will give you details of the variation on your next bill and we will publish the new Rates in the Victorian Government Gazette. Any variation of Rates made under this clause 6.2 will come into effect one month after their gazettal.
- 6.3 If the Rates vary during a billing period, we will calculate your bill on a proportionate basis using the old Rates before the variation and the new Rates as varied.
- 6.4 We may also bill you for charges payable for specific services provided by your distributor such as connection charges (if you have asked for a new connection or connection alteration) and have not made alternative arrangements with your distributor.

7. Billing

- 7.1 We intend to bill you every 2 months.
- 7.2 If we issue bills for gas used in the delivery of bulk hot water we will do so in accordance with the Regulatory Instruments.
- 7.3 Upon request we can provide you with additional copies of your bills. We may charge you for this to the extent permitted by the Regulatory Instruments.

8. Contents of bills

- 8.1 The bill will comply with the Regulatory Instruments. It will include:
- (a) the amount you must pay for the energy consumed at your Supply Address;
 - (b) a graph depicting your gas consumption;
 - (c) the date payment is due; and
 - (d) payment methods available.
- 8.2 On request, we will provide you with reasonable information on network and any other charges included in a bill.

9. Actual and estimated bills

- 9.1 We will use our best endeavours to ensure your meter is read at least once in any 12 month period. However, it is not a breach of the Contract or the Regulatory Instruments if we are unable to read your meter in any relevant period as a result of an event outside of our control.

- 9.2 If you cause an attempt to read your meter to be unsuccessful and you ask us to replace an estimated bill with a bill based on a meter reading, we will do so and may impose an additional charge on you accordingly.
- 9.3 If we are not able to reasonably or reliably base a bill on a reading of the meter at your Supply Address, or in other circumstances allowed by the Regulatory Instruments, we may provide you with an estimated bill or a bill based on historical data or average consumption in accordance with the Regulatory Instruments. If, having provided you with a bill prepared using one of the methods outlined above, we later obtain a meter reading or more reliable data or updated data from the distributor or AEMO; we will adjust your next bill appropriately.

10. Adjustments

- 10.1 If you believe a bill to be incorrect, we will review your bill at your request. During the review you must pay that portion of the bill under review that is not in dispute or an amount equal to the average amount of your bills in the previous 12 months (whichever is the lower). Where the bill is found to be correct you must pay the unpaid amount or request us to arrange a meter test in accordance with the Regulatory Instruments. If your meter is found to comply with the Regulatory Instruments then you must pay us the cost of the test and pay the unpaid amount. Where the bill is found to be incorrect we will adjust the bill.
- 10.2 If we become aware that we have overcharged you by \$50 or less, we will credit the amount overcharged on your next bill. If we become aware that we have overcharged you by more than \$50, we will tell you within 10 Business Days after becoming aware and credit the amount overcharged on your next bill or otherwise pay that amount to you in accordance with your reasonable instructions.
- 10.3 If we become aware that we have undercharged you, we will bill you for the shortfall in accordance with the Regulatory Instruments and subject to the following limits:
- (a) if the undercharging resulted from a failure of our billing systems, we will recover no more than the amount undercharged in the 9 months prior to the date on which we notified you that undercharging has occurred;
 - (b) otherwise, we will recover no more than the amount undercharged in the 12 months prior to that date, unless the undercharging occurred as a result of your illegal consumption of gas, in which case clause 30.1 applies.

11. Paying your bills

- 11.1 You must pay us by the due date stated on your bill. This will be at least 12 Business Days from the date of the bill. Unless we are authorised to directly debit your account for payment of the bill, your bill will not be paid until we receive the funds. If payment is due on a non-Business Day, you may pay it on the next Business Day.
- 11.2 You may pay your bills in person, by mail or under a direct debit arrangement as indicated on your bill.
- 11.3 You must also pay us any costs we incur if, due to fault on your part, payments you make to us are dishonoured or reversed. If you are a business customer then you must also pay us any merchant service fees we incur because of the payment method you use.
- 11.4 If you are unable to arrange payment due to illness or long absence, we will redirect your bills on request.
- 11.5 If we include a charge in our bill for any other good or service we have sold to you then, unless you direct us otherwise, we will apply your payments first in respect of the gas we have sold you.
- 11.6 If a bill is not paid on time, we may:
- (a) seek to have your Supply Address disconnected; and
 - (b) take steps against you including legal proceedings to recover the overdue amount and our related costs. Before we take such steps, however, we will comply with all Regulatory Instruments relating to any payment difficulties you may have.

12. Payment assistance

- 12.1 You must contact us if you anticipate it may not be possible for you to pay a bill on time.
- 12.2 If it is difficult for you to pay your bills, we can assist you by providing information about your right to have your bills redirected to someone else, advice about the availability of independent financial counselling, information about energy efficiency and about various government assistance and concessions schemes and, in some cases, the option of an instalment plan. We may choose not to offer you this assistance if in your dealings with us you have been convicted of an offence involving fraud or theft.
- 12.3 If you are a residential customer eligible under the Regulatory Instruments for an instalment plan, we will offer a plan in line with the Regulatory Instruments. The plan will enable you to either pay your bills by regular instalments in advance or to pay any overdue amounts and future bills by regular instalments. In either case you must pay each instalment by the agreed payment date. If you are a business customer and you request an instalment plan, we may, but are not required to, offer you a plan and if we do we may impose an additional charge.
- 12.4 If you are consistently late paying your bills and we have complied with the Regulatory Instruments, we may place you on a shortened collection cycle and notify you in accordance with Regulatory Instruments.
- 12.5 We will accept advance payment from you. However, we will not pay any interest on advance payments and, before the Contract terminates, will not refund any amount paid in advance.

13. Security Deposits

- 13.1 We may require you to give us a security deposit where this is permitted by the Regulatory Instruments. For example, this may be where you have an unsatisfactory credit rating and do not accept our offer of an instalment plan. The amount of the security deposit will be determined by us in accordance with Regulatory Instruments and you are required to provide it within 10 Business Days after we request it.
- 13.2 We will pay you interest on the security deposit in accordance with Regulatory Instruments. We are entitled to apply the security deposit and any accrued interest against any amount you owed us under the Contract if you:
- (a) fail to pay a bill and that results in you being disconnected and you do not have a right to be reconnected; or
 - (b) vacate the Supply Address, request disconnection or transfer to another retailer.
- 13.3 If we use your security deposit then we will provide to you an account of its use and pay you any balance of the security deposit within 10 Business Days.
- 13.4 If you give us a security deposit and you then pay all your bills on time for the period required under the Regulatory Instruments, or if you stop taking supply of gas at your Supply Address, we will return the security deposit and any accrued interest in accordance with your reasonable instructions. If you do not give us reasonable instructions then we will credit the amount of the security deposit and any accrued interest on your next bill.

GAS SUPPLY**14. Connection and supply of gas**

- 14.1 If your Supply Address is not connected we will arrange for the distributor to connect your Supply Address.
- 14.2 Your distributor is responsible for the connection of your Supply Address to the network, the maintenance of that connection, the supply of gas to your Supply Address and for the reliability and quality of the gas supplied. The supply of gas may be subject to variations in quality, pressure and continuity which may cause damage to your equipment. Your gas distributor may interrupt or reduce the supply of gas to your Supply Address.

14.3 We are unable to and do not guarantee the quality and continuity of the supply of gas. To the extent permitted by Regulatory Instruments, we are not liable to you on any basis in connection with any of the matters mentioned in clause 14.2.

14.4 You must notify us as soon as practical if you enter into an agreement with the distributor for the connection and supply of gas to your Supply Address.

15. Uncontrollable events

15.1 Any obligation under the Contract, other than an obligation to pay money, which cannot be satisfied because of an event outside your or our control, as the case may be, will be suspended for so long as the event continues. If we are affected by the occurrence of such an event we will promptly notify you in accordance with Regulatory Instruments and use best endeavours to remove, overcome or minimise the effects of the event (though we need not settle any industrial dispute unfavourably to us). You must do the same if you are affected by such an event.

16. Meters, Supply Points and equipment

16.1 If we are required to arrange, or if you and we agree that it is appropriate for, a new meter to be installed at your Supply Address then you agree that we may replace the meter with a new meter as we consider appropriate from a supplier of our choice. We will charge you and you will pay us the cost of supplying and installing the new meter.

16.2 You must facilitate the supply of gas to your Supply Address and in particular:

- (a) keep available enough land at your Supply Address for the meter, the Supply Point and related equipment;
- (b) protect and not interfere with or damage the meter, Supply Point or related equipment and tell us promptly if you notice any problems with them;
- (c) comply with our, or your distributor's, directions about the meter or the Supply Point; and
- (d) pay for additional or replacement meters if yours needs to be changed.

17. Access

17.1 You must allow us, your distributor and our respective representatives safe, convenient and unhindered access to your Supply Address and any metering equipment there for the purposes of reading, connecting, disconnecting or reconnecting your meter. If our respective representatives attend your Supply Address they will have and present official identification on request.

17.2 If an attempt to access your Supply Address to provide a service is unsuccessful, we may reschedule to a time at which you are able to make access available. You may be charged for this to the extent permitted by the Regulatory Instruments.

17.3 We will comply with reasonable access procedures you set.

18. Your responsibilities

18.1 We are not responsible for, and you accept all risks in respect of, the control and use of gas on your side of the Supply Point.

18.2 You must at all times comply with our, or your distributor's, directions in an emergency in accordance with Regulatory Instruments.

DISCONNECTION AND RECONNECTION

19. When and how disconnection is arranged

19.1 You may request disconnection. Once you ask us, we will arrange disconnection of your Supply Address through your distributor in accordance with your request. We may charge you a disconnection fee to the extent permitted by the Regulatory Instruments.

- 19.2 In accordance with the Regulatory Instruments, and only if we comply with all of the requirements under the Regulatory Instruments, we may request your distributor to disconnect your Supply Address:
- (a) if you fail to pay us an amount we have billed by the due date and (if you are a residential customer) that amount is \$120 or more (exclusive of GST);
 - (b) if you deny access to your meter for the purpose of a reading for three consecutive bills;
 - (c) if you refuse to pay a security deposit when required by us;
 - (d) if, being a new customer, you refuse to provide acceptable identification when required by us; or
 - (e) on other grounds the law allows.
- 19.3 We will give you notice of our intention to disconnect your Supply Address in accordance with the law, unless disconnection is due to an emergency or for health and safety reasons.
- 19.4 You must co-operate with and assist your distributor and our personnel in respect of any disconnection.
- 19.5 We will not disconnect your Supply Address if:
- (a) you are a residential customer and have formally applied for a Utility Relief Grant and a decision is pending;
 - (b) you have made a complaint directly related to the non-payment of a bill referred to at 19.2(a) to the Energy and Water Ombudsman of Victoria and the complaint is unresolved;
 - (c) if your Supply Address is registered as a medical exemption Supply Address;
 - (d) it is outside the times prescribed as permissible under the Regulatory Instruments; or
 - (e) it is for any other reason precluded by the Regulatory Instruments.

20. Reconnection

- 20.1 If your Supply Address has been disconnected and you rectify the situation within the time specified and in accordance with the Regulatory Instruments and you pay any relevant charges, then, on request, we will arrange for your Supply Address to be reconnected as required by the Regulatory Instruments including using our best endeavours to have you reconnected within two hours. We may charge you a reconnection fee to the extent permitted by the Regulatory Instruments.

TERMINATION

21. How termination may occur

- 21.1 We may terminate the Contract by giving you notice if:
- (a) we arrange to disconnect your Supply Address as contemplated by clause 19.2 and you are not entitled to be reconnected under any Regulatory Instruments;
 - (b) you enter into a new contract with us for your Supply Address; or
 - (c) you transfer to another retailer.
- 21.2 Subject to clause 23.1, you may terminate the Contract by giving us 28 days' notice.
- 21.3 Despite anything else in the Contract, termination of the Contract will only be effective:
- (a) if the Contract is terminated because you have a new contract with us, when the cooling-off period for the new contract expires;
 - (b) if the Contract is terminated because you are transferring from us to another retailer, when your Supply Address is transferred to the other retailer;
 - (c) if the Contract is terminated because your Supply Address has been disconnected, when you are no longer entitled to be reconnected under any Regulatory Instruments.

22. Vacating the Supply Address

- 22.1 If you intend to leave, or do leave your Supply Address, then:
- (a) you must notify us of the date you intend to leave, or did leave, your Supply Address, and an address to which we can send a final bill for your Supply Address;
 - (b) you will remain obliged to pay us for gas supplied to your Supply Address until the later of when you leave and 3 Business Days after you give us your notice. This means if you do not give us the notice, you will have an ongoing liability for gas supplied to the Supply Address, subject to clause 22.1(c);
 - (c) in accordance with the Regulatory Instruments, your obligation to pay for gas supplied to your Supply Address may end earlier if you notify us that you were evicted from your Supply Address, if we enter into a new contract with a different person for your Supply Address and the person becomes obliged to pay under the new contract, if your Supply Address is disconnected or if we cease to be, and a different retailer becomes, Responsible for your Supply Address.

23. Deemed Customers

- 23.1 If you are a Deemed Customer then you may terminate the Contract without giving advance notice.
- 23.2 If you are a Deemed Customer, the Contract will automatically terminate upon the earlier of:
- (a) the end of the period covered by the second bill issued under the Contract; or
 - (b) the date which is 120 days after the day on which the deemed contract commenced.
- 23.3 We will send you a notice no sooner than two months before, and no later than one month before, the date of automatic termination, informing you of:
- (a) the date the Contract will terminate;
 - (b) the action you may take having regard to the imminent termination of the Contract; and
 - (c) the terms, conditions and Rates that will automatically apply to you after the Contract terminates if you do not elect to take any action as specified in the notice.

24. Last resort supply arrangements

- 24.1 The Contract will end if a last resort event within the meaning of the Regulatory Instruments occurs in relation to us and we are no longer entitled to sell gas. Within 1 Business Day we will provide your personal information, including your name, contact details and other information relating to your Supply Address, to the retailer who is to be the retailer of last resort. The Contract will automatically terminate when your Supply Address is transferred to that retailer. We will also immediately cancel any direct debit arrangement we have with you and notify you and your relevant financial institution of the cancellation.
- 24.2 The occurrence of a last resort event does not release you from your liability to pay for gas we have sold you. We will not be liable to you for any change in rates or terms imposed by the retailer of last resort.

25. After termination

- 25.1 Termination of the Contract does not affect rights arising before or on termination.

OTHER MATTERS**26. Ceasing to be a Small Customer**

- 26.1 If you are not, or you cease to be, a Small Customer you must notify us or, if this fact comes to our attention earlier, we will notify you.

27. General

- 27.1 Neither you nor we may assign the Contract to another person without the other's prior written consent except that we may assign the Contract to another person together with any transfer of all or substantially all of our retail sales business in Victoria.

- 27.2 Unless otherwise stated, all notices under your Contract must be in writing. Notices can be given personally, by fax, by post or by email. If a notice is sent by post, other than a disconnection notice from us to you, it will be considered to have been received 3 Business Days after posting, unless in fact it is received earlier. Any changes to notice details must themselves be notified in writing.
- 27.3 The Contract is governed by the laws of the State of Victoria.
- 27.4 The Contract overrides all prior negotiations, representations, proposals, understandings and agreements whether in writing or not, relating to the sale of gas by us to the Supply Address.
- 27.5 You acknowledge that you have not relied on any predictions, forecasts, advice or statements of opinion by us or any of our employees, contractors or agents.
- 27.6 Nothing in the Contract excludes, restricts or modifies any consumer guarantee, right, remedy, condition or warranty conferred on you by the Australian Consumer Law (whether applied as a law of the Commonwealth or any State or Territory), where to do so would contravene the Australian Consumer Law or cause any part of this clause to be void, or any other applicable law that cannot be excluded, restricted or modified by agreement. However, all other conditions and warranties, whether or not implied by the law, are excluded.
- 27.7 To the extent the law allows, you indemnify us against (and therefore must pay us for) loss or damage arising in connection with any failure by you to comply with any of your obligations under the Contract. You will not have to do this where the loss or damage is the result of the negligence of us, your distributor or a meter reader.
- 27.8 Nothing in the Contract varies or excludes any limitation of liability or immunity we have under the Regulatory Instruments.
- 28. Provision of information – your obligations**
- 28.1 You must notify us as soon as possible if:
- (a) any of your details which are known to us change; or
 - (b) your Supply Address is affected by a fault.
- 28.2 If a person residing at the Supply Address requires a life support machine or otherwise has a medical condition that requires continuous supply of gas then you must notify us of that fact and provide confirmation from a registered medical practitioner or a hospital. After we receive confirmation we will advise the distributor, as required by the Energy Retail Code.
- 29. Our obligations**
- 29.1 We will provide you with a free copy of our customer charter as soon as practicable after the Contract starts, and following that, on your request.
- 29.2 If you request us to, we will provide you with a copy of the Energy Retail Code. We may charge you an additional amount for doing so.
- 29.3 If you request us to, we will use our best endeavours to provide you with any of your historical billing data which we possess for the period you request by the time specified in the Energy Retail Code or such other time as we may agree. We may charge you an additional amount for doing so if:
- (a) this is not your first request within the preceding year; or
 - (b) the data relates to a period prior to the preceding two years.
- 29.4 We will not charge you if historical billing data is required by you for the purposes of handling a genuine complaint made by you.
- 30. Illegal consumption**
- 30.1 If we have undercharged or not charged you as a result of your fraud or your intentional consumption of gas otherwise than in accordance with applicable laws or Regulatory Instruments, we may estimate the consumption for which you have not paid and take debt recovery action for the entire unpaid amount.

31. Complaints and dispute resolution

- 31.1 If you wish to raise a complaint or dispute about any part of our performance, you may contact us and we will attempt to resolve the complaint or dispute in line with our process as outlined in our customer charter.
 - 31.2 If you are not satisfied with our response you may request that this complaint be raised to a higher level within our organisation and if we are still unable to resolve the issue you have the right to refer your complaint to the Energy and Water Ombudsman of Victoria.
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Gas Industry Act 2001

MOMENTUM ENERGY (ABN 42 100 569 159)

Victorian Standing Offer Tariffs – Gas

Victorian Standing Offer tariffs to residential and small business customers in Victoria under sections 42 and 46 of the **Gas Industry Act 2001**, effective 11 May 2014 until such time as the tariffs are varied.

RESIDENTIAL GAS TARIFFS**Multinet Distribution Area**

Multinet Metro			Unit	Excluding GST	Including GST
First	50.04	Peak MJ/Day	c/MJ	1.99	2.189
Next	50.04	Peak MJ/Day	c/MJ	1.66	1.826
Next	50.04	Peak MJ/Day	c/MJ	1.52	1.672
Next	100.07	Peak MJ/Day	c/MJ	1.31	1.441
All Remaining		Peak MJ/Day	c/MJ	1.31	1.441
First	50.04	Off Peak MJ/Day	c/MJ	1.78	1.958
Next	50.04	Off Peak MJ/Day	c/MJ	1.51	1.661
Next	50.04	Off Peak MJ/Day	c/MJ	1.44	1.584
Next	100.07	Off Peak MJ/Day	c/MJ	1.24	1.364
All Remaining		Off Peak MJ/Day	c/MJ	1.24	1.364
Supply Charge			c/day	56.48	62.128

*Peak period applies 1 May to 31 Oct inclusive

*Off Peak period applies 1 Nov to 31 Apr inclusive

Includes postcodes: 3004, 3006, 3101, 3102, 3103, 3104, 3105, 3106, 3107, 3108, 3109, 3111, 3114, 3115, 3116, 3122, 3123, 3124, 3125, 3126, 3127, 3128, 3129, 3130, 3131, 3132, 3133, 3134, 3135, 3136, 3137, 3138, 3140, 3141, 3142, 3143, 3144, 3145, 3146, 3147, 3148, 3149, 3150, 3151, 3152, 3153, 3154, 3155, 3156, 3158, 3159, 3160, 3161, 3162, 3163, 3165, 3166, 3167, 3169, 3170, 3171, 3172, 3173, 3174, 3177, 3178, 3179, 3180, 3181, 3182, 3183, 3184, 3185, 3186, 3187, 3188, 3189, 3190, 3191, 3192, 3193, 3194, 3195, 3196, 3197, 3202, 3204, 3205, 3206, 3207, 3765, 3766, 3767, 3781, 3782, 3783, 3785, 3786, 3787, 3788, 3789, 3791, 3792, 3793, 3795, 3796, 3802, 3168.

Multinet Yarra Valley			Unit	Excluding GST	Including GST
First	50.04	Peak MJ/Day	c/MJ	1.99	2.189
Next	50.04	Peak MJ/Day	c/MJ	1.91	2.101
Next	50.04	Peak MJ/Day	c/MJ	1.77	1.947
Next	100.07	Peak MJ/Day	c/MJ	1.70	1.87
All Remaining		Peak MJ/Day	c/MJ	1.55	1.705
First	50.04	Off Peak MJ/Day	c/MJ	1.94	2.134
Next	50.04	Off Peak MJ/Day	c/MJ	1.84	2.024
Next	50.04	Off Peak MJ/Day	c/MJ	1.68	1.848
Next	100.07	Off Peak MJ/Day	c/MJ	1.62	1.782
All Remaining		Off Peak MJ/Day	c/MJ	1.41	1.551
Supply Charge			c/day	62.00	68.2
*Peak period applies 1 May to 31 Oct inclusive					
*Off Peak period applies 1 Nov to 31 Apr inclusive					
Includes postcodes: 3775, 3797, 3799.					

Envestra Distribution Area

Envestra Central			Unit	Excluding GST	Including GST
First	27.42	Peak MJ/Day	c/MJ	1.66	1.826
Next	21.92	Peak MJ/Day	c/MJ	1.65	1.815
All Remaining		Peak MJ/Day	c/MJ	1.64	1.804
First	27.42	Off Peak MJ/Day	c/MJ	1.65	1.815
Next	21.92	Off Peak MJ/Day	c/MJ	1.64	1.804
All Remaining		Off Peak MJ/Day	c/MJ	1.63	1.793
Supply Charge			c/day	60.86	66.946
*Peak period applies 1 Jun to 30 Sep inclusive					
*Off Peak period applies 1 Oct to 31 May inclusive					

Includes postcodes: 3002, 3003, 3005, 3050, 3051, 3052, 3053, 3054, 3056, 3057, 3065, 3066, 3067, 3068, 3070, 3071, 3072, 3074, 3075, 3076, 3078, 3079, 3081, 3082, 3083, 3084, 3085, 3086, 3087, 3088, 3089, 3090, 3091, 3093, 3094, 3095, 3096, 3097, 3099, 3113, 3121, 3139, 3175, 3198, 3199, 3200, 3201, 3750, 3751, 3752, 3753, 3754, 3755, 3759, 3760, 3761, 3770, 3777, 3803, 3804, 3805, 3806, 3807, 3808, 3809, 3810, 3818, 3820, 3822, 3823, 3824, 3825, 3840, 3842, 3844, 3847, 3850, 3851, 3852, 3860, 3910, 3911, 3912, 3913, 3915, 3916, 3918, 3919, 3920, 3921, 3926, 3927, 3928, 3929, 3930, 3931, 3933, 3934, 3936, 3937, 3938, 3939, 3940, 3941, 3942, 3943, 3944, 3975, 3976, 3977, 3978, 3980, 3981, 3987.

Envestra North			Unit	Excluding GST	Including GST
First	27.42	Peak MJ/Day	c/MJ	1.91	2.101
Next	21.92	Peak MJ/Day	c/MJ	1.85	2.035
All Remaining		Peak MJ/Day	c/MJ	1.54	1.694
First	27.42	Off Peak MJ/Day	c/MJ	2.03	2.233
Next	21.92	Off Peak MJ/Day	c/MJ	1.85	2.035
All Remaining		Off Peak MJ/Day	c/MJ	1.54	1.694
Supply Charge			c/day	56.18	61.798

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3561, 3564, 3616, 3618, 3620, 3621, 3622, 3623, 3624, 3629, 3630, 3631, 3658, 3659, 3660, 3662, 3663, 3664, 3665, 3666, 3669, 3672, 3677, 3678, 3688, 3690, 3691, 3694, 3756, 3757, 3758, 3763, 3764.

Envestra Cardinia			Unit	Excluding GST	Including GST
First	100.00	Peak MJ/Day	c/MJ	2.28	2.508
Next	100.00	Peak MJ/Day	c/MJ	2.26	2.486
Next	1,200.00	Peak MJ/Day	c/MJ	2.24	2.464
All Remaining		Peak MJ/Day	c/MJ	2.15	2.365
First	100.00	Off Peak MJ/Day	c/MJ	2.28	2.508
Next	100.00	Off Peak MJ/Day	c/MJ	2.26	2.486
Next	1,200.00	Off Peak MJ/Day	c/MJ	2.24	2.464
All Remaining		Off Peak MJ/Day	c/MJ	2.15	2.365
Supply Charge			c/day	56.18	61.798

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3812, 3813, 3814, 3815, 3816.

Envestra Murray Valley			Unit	Excluding GST	Including GST
First	27.42	Peak MJ/Day	c/MJ	2.23	2.453
Next	21.92	Peak MJ/Day	c/MJ	2.00	2.200
All Remaining		Peak MJ/Day	c/MJ	1.78	1.958
First	27.42	Off Peak MJ/Day	c/MJ	2.23	2.453
Next	21.92	Off Peak MJ/Day	c/MJ	2.00	2.200
All Remaining		Off Peak MJ/Day	c/MJ	1.78	1.958
Supply Charge			c/day	56.18	61.798

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3634, 3636, 3640, 3641, 3644, 3683, 3685, 3687, 3730, 3636, 3637, 3638, 3639, 3646, 3649, 3635.

SP Ausnet Distribution Area

SP Ausnet Central			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	1.92	2.112
Next	100.07	Peak MJ/Day	c/MJ	1.84	2.024
Next	1,200.82	Peak MJ/Day	c/MJ	1.68	1.848
All Remaining		Peak MJ/Day	c/MJ	1.44	1.584
First	100.07	Off Peak MJ/Day	c/MJ	1.79	1.969
Next	100.07	Off Peak MJ/Day	c/MJ	1.61	1.771
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.56	1.716
All Remaining		Off Peak MJ/Day	c/MJ	1.38	1.518
Supply Charge			c/day	53.85	59.235

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3000, 3008, 3011, 3012, 3013, 3015, 3016, 3018, 3019, 3020, 3021, 3022, 3023, 3024, 3025, 3026, 3027, 3028, 3029, 3030, 3031, 3032, 3033, 3034, 3036, 3037, 3038, 3039, 3040, 3041, 3042, 3043, 3044, 3045, 3046, 3047, 3048, 3049, 3055, 3058, 3059, 3060, 3061, 3062, 3063, 3064, 3073, 3211, 3212, 3214, 3215, 3216, 3217, 3218, 3219, 3220, 3221, 3222, 3223, 3224, 3225, 3226, 3228, 3335, 3337, 3338, 3427, 3428, 3429.

SP Ausnet West			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	1.75	1.925
Next	100.07	Peak MJ/Day	c/MJ	1.69	1.859
Next	1,200.82	Peak MJ/Day	c/MJ	1.65	1.815
All Remaining		Peak MJ/Day	c/MJ	1.30	1.43
First	100.07	Off Peak MJ/Day	c/MJ	1.70	1.87
Next	100.07	Off Peak MJ/Day	c/MJ	1.66	1.826
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.55	1.705
All Remaining		Off Peak MJ/Day	c/MJ	1.33	1.463
Supply Charge			c/day	58.56	64.416

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3249, 3250, 3266, 3277, 3280, 3282, 3300, 3305, 3340, 3342, 3350, 3352, 3355, 3356, 3357, 3430, 3437, 3444, 3450, 3451, 3460, 3461, 3464, 3465, 3550, 3551, 3555, 3556, 3231, 3230.

SP Ausnet Adjoining Central			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	2.32	2.552
Next	100.07	Peak MJ/Day	c/MJ	2.21	2.431
Next	1,200.82	Peak MJ/Day	c/MJ	2.09	2.299
All Remaining		Peak MJ/Day	c/MJ	1.43	1.573
First	100.07	Off Peak MJ/Day	c/MJ	2.10	2.31
Next	100.07	Off Peak MJ/Day	c/MJ	2.02	2.222
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.57	1.727
All Remaining		Off Peak MJ/Day	c/MJ	1.43	1.573
Supply Charge			c/day	58.48	64.328

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3213, 3227, 3331.

SP Ausnet Adjoining West			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	2.28	2.508
Next	100.07	Peak MJ/Day	c/MJ	2.11	2.321
Next	1,200.82	Peak MJ/Day	c/MJ	2.01	2.211
All Remaining		Peak MJ/Day	c/MJ	1.63	1.793
First	100.07	Off Peak MJ/Day	c/MJ	2.14	2.354
Next	100.07	Off Peak MJ/Day	c/MJ	2.02	2.222
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.65	1.815
All Remaining		Off Peak MJ/Day	c/MJ	1.58	1.738
Supply Charge			c/day	61.02	67.122

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3241, 3260, 3284, 3363, 3364, 3431, 3434, 3435, 3438, 3440, 3441, 3442.

BUSINESS GAS TARIFFS**Multinet Distribution Area**

Multinet Metro			Unit	Excluding GST	Including GST
First	250.17	Peak MJ/Day	c/MJ	1.52	1.672
Next	750.52	Peak MJ/Day	c/MJ	1.40	1.54
Next	500.34	Peak MJ/Day	c/MJ	1.24	1.364
Next	3,502.40	Peak MJ/Day	c/MJ	1.00	1.1
All Remaining		Peak MJ/Day	c/MJ	1.00	1.1
First	250.17	Off Peak MJ/Day	c/MJ	1.28	1.408
Next	750.52	Off Peak MJ/Day	c/MJ	1.19	1.309
Next	500.34	Off Peak MJ/Day	c/MJ	1.01	1.111
Next	3,502.40	Off Peak MJ/Day	c/MJ	0.92	1.012
All Remaining		Off Peak MJ/Day	c/MJ	0.92	1.012
Supply Charge			c/day	86.53	95.183

*Peak period applies 1 May to 31 Oct inclusive

*Off Peak period applies 1 Nov to 31 Apr inclusive

Includes postcodes: 3004, 3006, 3101, 3102, 3103, 3104, 3105, 3106, 3107, 3108, 3109, 3111, 3114, 3115, 3116, 3122, 3123, 3124, 3125, 3126, 3127, 3128, 3129, 3130, 3131, 3132, 3133, 3134, 3135, 3136, 3137, 3138, 3140, 3141, 3142, 3143, 3144, 3145, 3146, 3147, 3148, 3149, 3150, 3151, 3152, 3153, 3154, 3155, 3156, 3158, 3159, 3160, 3161, 3162, 3163, 3165, 3166, 3167, 3169, 3170, 3171, 3172, 3173, 3174, 3177, 3178, 3179, 3180, 3181, 3182, 3183, 3184, 3185, 3186, 3187, 3188, 3189, 3190, 3191, 3192, 3193, 3194, 3195, 3196, 3197, 3202, 3204, 3205, 3206, 3207, 3765, 3766, 3767, 3781, 3782, 3783, 3785, 3786, 3787, 3788, 3789, 3791, 3792, 3793, 3795, 3796, 3802, 3168.

Multinet Yarra Valley			Unit	Excluding GST	Including GST
First	250.17	Peak MJ/Day	c/MJ	1.74	1.914
Next	750.52	Peak MJ/Day	c/MJ	1.68	1.848
Next	500.34	Peak MJ/Day	c/MJ	1.55	1.705
Next	3,502.40	Peak MJ/Day	c/MJ	1.48	1.628
All Remaining		Peak MJ/Day	c/MJ	1.43	1.573
First	250.17	Off Peak MJ/Day	c/MJ	1.70	1.87
Next	750.52	Off Peak MJ/Day	c/MJ	1.61	1.771
Next	500.34	Off Peak MJ/Day	c/MJ	1.53	1.683
Next	3,502.40	Off Peak MJ/Day	c/MJ	1.46	1.606
All Remaining		Off Peak MJ/Day	c/MJ	1.41	1.551
Supply Charge			c/day	77.90	85.69
*Peak period applies 1 May to 31 Oct inclusive					
*Off Peak period applies 1 Nov to 31 Apr inclusive					
Includes postcodes: 3775, 3797, 3799.					

Envestra Distribution Area

Envestra Central			Unit	Excluding GST	Including GST
First	50.04	Peak MJ/Day	c/MJ	1.50	1.65
Next	500.34	Peak MJ/Day	c/MJ	1.47	1.617
Next	820.56	Peak MJ/Day	c/MJ	1.36	1.496
All Remaining		Peak MJ/Day	c/MJ	1.16	1.276
First	50.04	Off Peak MJ/Day	c/MJ	1.50	1.65
Next	50.04	Off Peak MJ/Day	c/MJ	1.47	1.617
Next	500.34	Off Peak MJ/Day	c/MJ	1.36	1.496
All Remaining		Off Peak MJ/Day	c/MJ	1.16	1.276
Supply Charge			c/day	71.23	78.353
*Peak period applies 1 Jun to 30 Sep inclusive					
*Off Peak period applies 1 Oct to 31 May inclusive					
Includes postcodes: 3002, 3003, 3005, 3050, 3051, 3052, 3053, 3054, 3056, 3057, 3065, 3066, 3067, 3068, 3070, 3071, 3072, 3074, 3075, 3076, 3078, 3079, 3081, 3082, 3083, 3084, 3085, 3086, 3087, 3088, 3089, 3090, 3091, 3093, 3094, 3095, 3096, 3097, 3099, 3113, 3121, 3139, 3175, 3198, 3199, 3200, 3201, 3750, 3751, 3752, 3753, 3754, 3755, 3759, 3760, 3761, 3770, 3777, 3803, 3804, 3805, 3806, 3807, 3808, 3809, 3810, 3818, 3820, 3822, 3823, 3824, 3825, 3840, 3842, 3844, 3847, 3850, 3851, 3852, 3860, 3910, 3911, 3912, 3913, 3915, 3916, 3918, 3919, 3920, 3921, 3926, 3927, 3928, 3929, 3930, 3931, 3933, 3934, 3936, 3937, 3938, 3939, 3940, 3941, 3942, 3943, 3944, 3975, 3976, 3977, 3978, 3980, 3981, 3987.					

Envestra North			Unit	Excluding GST	Including GST
First	50.04	Peak MJ/Day	c/MJ	1.62	1.782
Next	500.34	Peak MJ/Day	c/MJ	1.49	1.639
Next	820.56	Peak MJ/Day	c/MJ	1.44	1.584
All Remaining		Peak MJ/Day	c/MJ	1.38	1.518
First	50.04	Off Peak MJ/Day	c/MJ	1.62	1.782
Next	500.34	Off Peak MJ/Day	c/MJ	1.49	1.639
Next	820.56	Off Peak MJ/Day	c/MJ	1.44	1.584
All Remaining		Off Peak MJ/Day	c/MJ	1.38	1.518
Supply Charge			c/day	77.21	84.931

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3561, 3564, 3616, 3618, 3620, 3621, 3622, 3623, 3624, 3629, 3630, 3631, 3658, 3659, 3660, 3662, 3663, 3664, 3665, 3666, 3669, 3672, 3677, 3678, 3688, 3690, 3691, 3694, 3756, 3757, 3758, 3763, 3764.

Envestra Cardinia			Unit	Excluding GST	Including GST
First	100.00	Peak MJ/Day	c/MJ	2.24	2.464
Next	100.00	Peak MJ/Day	c/MJ	2.22	2.442
Next	1,200.00	Peak MJ/Day	c/MJ	2.21	2.431
All Remaining		Peak MJ/Day	c/MJ	2.11	2.321
First	100.00	Off Peak MJ/Day	c/MJ	2.24	2.464
Next	100.00	Off Peak MJ/Day	c/MJ	2.22	2.442
Next	1,200.00	Off Peak MJ/Day	c/MJ	2.21	2.431
All Remaining		Off Peak MJ/Day	c/MJ	2.11	2.321
Supply Charge			c/day	78.76	86.636

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3812, 3813, 3814, 3815, 3816.

Envestra Murray Valley			Unit	Excluding GST	Including GST
First	50.04	Peak MJ/Day	c/MJ	1.88	2.068
Next	500.34	Peak MJ/Day	c/MJ	1.67	1.837
Next	820.56	Peak MJ/Day	c/MJ	1.55	1.705
All Remaining		Peak MJ/Day	c/MJ	1.37	1.507
First	50.04	Off Peak MJ/Day	c/MJ	1.88	2.068
Next	500.34	Off Peak MJ/Day	c/MJ	1.67	1.837
Next	820.56	Off Peak MJ/Day	c/MJ	1.55	1.705
All Remaining		Off Peak MJ/Day	c/MJ	1.37	1.507
Supply Charge			c/day	78.76	86.636

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3634, 3636, 3640, 3641, 3644, 3683, 3685, 3687, 3730, 3636, 3637, 3638, 3639, 3646, 3649, 3635.

SP Ausnet Distribution Area

SP Ausnet Central			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	1.72	1.892
Next	100.07	Peak MJ/Day	c/MJ	1.59	1.749
Next	1,200.82	Peak MJ/Day	c/MJ	1.51	1.661
All Remaining		Peak MJ/Day	c/MJ	1.33	1.463
First	100.07	Off Peak MJ/Day	c/MJ	1.54	1.694
Next	100.07	Off Peak MJ/Day	c/MJ	1.41	1.551
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.26	1.386
All Remaining		Off Peak MJ/Day	c/MJ	1.18	1.298
Supply Charge			c/day	73.48	80.828

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3000, 3008, 3011, 3012, 3013, 3015, 3016, 3018, 3019, 3020, 3021, 3022, 3023, 3024, 3025, 3026, 3027, 3028, 3029, 3030, 3031, 3032, 3033, 3034, 3036, 3037, 3038, 3039, 3040, 3041, 3042, 3043, 3044, 3045, 3046, 3047, 3048, 3049, 3055, 3058, 3059, 3060, 3061, 3062, 3063, 3064, 3073, 3211, 3212, 3214, 3215, 3216, 3217, 3218, 3219, 3220, 3221, 3222, 3223, 3224, 3225, 3226, 3228, 3335, 3337, 3338, 3427, 3428, 3429.

SP Ausnet West			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	1.56	1.716
Next	100.07	Peak MJ/Day	c/MJ	1.54	1.694
Next	1,200.82	Peak MJ/Day	c/MJ	1.48	1.628
All Remaining		Peak MJ/Day	c/MJ	1.22	1.342
First	100.07	Off Peak MJ/Day	c/MJ	1.54	1.694
Next	100.07	Off Peak MJ/Day	c/MJ	1.46	1.606
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.37	1.507
All Remaining		Off Peak MJ/Day	c/MJ	1.18	1.298
Supply Charge			c/day	72.41	79.651

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3249, 3250, 3266, 3277, 3280, 3282, 3300, 3305, 3340, 3342, 3350, 3352, 3355, 3356, 3357, 3430, 3437, 3444, 3450, 3451, 3460, 3461, 3464, 3465, 3550, 3551, 3555, 3556, 3231, 3230.

SP Ausnet Adjoining Central			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	2.09	2.299
Next	100.07	Peak MJ/Day	c/MJ	1.98	2.178
Next	1,200.82	Peak MJ/Day	c/MJ	1.86	2.046
All Remaining		Peak MJ/Day	c/MJ	1.74	1.914
First	100.07	Off Peak MJ/Day	c/MJ	2.00	2.2
Next	100.07	Off Peak MJ/Day	c/MJ	1.86	2.046
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.76	1.936
All Remaining		Off Peak MJ/Day	c/MJ	1.66	1.826
Supply Charge			c/day	62.07	68.277

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3213, 3227, 3331.

SP Ausnet Adjoining West			Unit	Excluding GST	Including GST
First	100.07	Peak MJ/Day	c/MJ	2.09	2.299
Next	100.07	Peak MJ/Day	c/MJ	2.00	2.2
Next	1,200.82	Peak MJ/Day	c/MJ	1.91	2.101
All Remaining		Peak MJ/Day	c/MJ	1.77	1.947
First	100.07	Off Peak MJ/Day	c/MJ	2.05	2.255
Next	100.07	Off Peak MJ/Day	c/MJ	1.98	2.178
Next	1,200.82	Off Peak MJ/Day	c/MJ	1.78	1.958
All Remaining		Off Peak MJ/Day	c/MJ	1.66	1.826
Supply Charge			c/day	62.07	68.277

*Peak period applies 1 Jun to 30 Sep inclusive

*Off Peak period applies 1 Oct to 31 May inclusive

Includes postcodes: 3241, 3260, 3284, 3363, 3364, 3431, 3434, 3435, 3438, 3440, 3441, 3442.

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