



# Victoria Government Gazette

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## Electricity Industry Act 2000 DIAMOND ENERGY

### RESIDENTIAL OFFER: DIAMOND ENERGY STANDING OFFER – Citipower

Charges		Units	Excl. GST	Inc. GST
single-rate	daily supply charge	cents/day	134.49	147.94
	all-day 1 usage rate – first 340 kWh per calendar month	cents/kWh	23.91	26.30
	all-day 2 usage rate – balance kWh per calendar month	cents/kWh	26.63	29.30
time-of-use*	daily supply charge	cents/day	134.49	147.94
	peak 1 usage rate (7am-11pm weekdays) – first 340 kWh per calendar month	cents/kWh	33.10	36.41
	peak 2 usage rate (7am-11pm weekdays) – balance kWh per calendar month	cents/kWh	34.35	37.79
	off-peak usage rate (all other times)	cents/kWh	17.22	18.94
time-of-use (flexi)	daily supply charge	cents/day	134.49	147.94
	peak usage rate (3pm-9pm weekdays)	cents/kWh	36.21	39.83
	shoulder usage rate (7am-3pm and 9pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	29.29	32.22
	off-peak usage rate (all other times)	cents/kWh	17.42	19.16
single-rate demand	daily supply charge	cents/day	134.49	147.94
	all-day 1 usage rate – first 340 kWh per calendar month	cents/kWh	18.38	20.21
	all-day 2 usage rate – balance kWh per calendar month	cents/kWh	20.67	22.73
	summer demand (3pm-9pm, Dec-Mar)	\$/kW/month	8.57	9.43
	winter demand (3pm-9pm, Apr-Nov)	\$/kW/month	2.93	3.22
controlled load	all usage rate	cents/kWh	16.46	18.10

\*Citipower have closed this rate type and it is only available if you are currently receiving it.

Controlled Load eligibility and hours of operation are as set by your Distributor.

**Please note:** All times are AEST, unless you have an interval meter, in which case daylight savings time will apply if relevant.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**SPECIAL**

**Important Information****Key Terms**

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions – visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more than once every 6 months.

**Fees**

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

For further information please call 1300 838 009 or email [customerservice@diamond-energy.com](mailto:customerservice@diamond-energy.com)

**RESIDENTIAL OFFER: DIAMOND ENERGY STANDING OFFER – Jemena**

Charges		Units	Excl. GST	Inc. GST
single-rate	daily supply charge	cents/day	126.44	139.09
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	27.07	29.78
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	29.76	32.74
time-of-use*	daily supply charge	cents/day	132.19	145.41
	peak 1 usage rate (7am-11pm weekdays) - first 340 kWh per calendar month	cents/kWh	34.41	37.85
	peak 2 usage rate (7am-11pm weekdays) - balance kWh per calendar month	cents/kWh	36.60	40.26
	off-peak usage rate (all other times)	cents/kWh	17.23	18.95
time-of-use (flexi)	daily supply charge	cents/day	126.44	139.09
	peak usage rate (3pm-9pm weekdays)	cents/kWh	37.46	41.20
	shoulder usage rate (7am-3pm and 9pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	28.61	31.47
	off-peak usage rate (all other times)	cents/kWh	17.23	18.95
single-rate demand	daily supply charge	cents/day	132.19	145.41
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	20.13	22.14
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	22.94	25.24
	summer demand (3pm-9pm, Dec-Mar)	\$/kW/month	16.19	17.81
	winter demand (3pm-9pm, Apr-Nov)	\$/kW/month	16.19	17.81
controlled load	all usage rate	cents/kWh	17.57	19.33

\*Jemena have closed this rate type and it is only available if you are currently receiving it.

Controlled Load eligibility and hours of operation are as set by your Distributor.

*Please note: All times are AEST, unless you have an interval meter, in which case daylight savings time will apply if relevant.*

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Important Information****Key Terms**

Cooling Off Period	Not applicable
Terms and Conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions – visit our website or contact us.
Agreement Term	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Charges May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more than once every 6 months.

**Fees**

Credit card payment processing fee	0.60% (including GST), may be applicable if you choose to pay by Mastercard or Visa credit cards.
Dishonoured payment fee (cheque)	\$20 (including GST), may be applicable if payment is not honoured by your bank.
Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
Establishment fee	\$22 (including GST), payable upon transfer to us from another retailer.
Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

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**RESIDENTIAL OFFER: DIAMOND ENERGY STANDING OFFER – Powercor**

Charges		Units	Excl. GST	Inc. GST
single-rate	daily supply charge	cents/day	155.19	170.71
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	27.58	30.33
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	29.75	32.73
time-of-use*	daily supply charge	cents/day	160.94	177.04
	peak 1 usage rate (7am-11pm weekdays) - first 340 kWh per calendar month	cents/kWh	35.63	39.19
	peak 2 usage rate (7am-11pm weekdays) - balance kWh per calendar month	cents/kWh	39.02	42.92
	off-peak usage rate (all other times)	cents/kWh	18.26	20.09
time-of-use (flexi)	daily supply charge	cents/day	155.19	170.71
	peak usage rate (3pm-9pm weekdays)	cents/kWh	39.02	42.92
	shoulder usage rate (7am-3pm and 9pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	28.11	30.92
	off-peak usage rate (all other times)	cents/kWh	18.26	20.09
single-rate demand	daily supply charge	cents/day	160.94	170.04
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	21.71	23.88
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	22.98	25.27
	summer demand (3pm-9pm, Dec-Mar)	\$/kW/month	9.97	10.97
	winter demand (3pm-9pm, Apr-Nov)	\$/kW/month	3.33	3.66
controlled load	all usage rate	cents/kWh	17.57	19.33
climate saver	all usage rate – summer (November-March)	cents/kWh	35.02	38.52
	all usage rate – winter (April-October)	cents/kWh	22.94	26.38

\*Powercor have closed this rate type and it is only available if you are currently receiving it.

Controlled Load eligibility and hours of operation are as set by your Distributor.

**Please note:** All times are AEST, unless you have an interval meter, in which case daylight savings time will apply if relevant.

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

**Important Information****Key Terms**

Cooling Off Period	Not applicable
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Charges May Vary	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more than once every 6 months.

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Dishonoured payment fee (direct debit)	\$10 (including GST), may be applicable if payment is not honoured by your bank.
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**RESIDENTIAL OFFER: DIAMOND ENERGY STANDING OFFER – Ausnet Services**

Charges		Units	Excl. GST	Inc. GST
single-rate	daily supply charge	cents/day	155.19	170.71
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	29.84	32.83
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	35.59	39.15
time-of-use	daily supply charge	cents/day	158.13	173.94
	peak 1 usage rate (7am-11pm weekdays) - first 340 kWh per calendar month	cents/kWh	39.04	42.95
	peak 2 usage rate (7am-11pm weekdays) - balance kWh per calendar month	cents/kWh	43.64	48.01
	off-peak usage rate (all other times)	cents/kWh	20.10	22.11
time-of-use (flexi)	daily supply charge	cents/day	155.19	170.71
	peak usage rate (3pm-9pm weekdays)	cents/kWh	36.63	40.29
	shoulder usage rate (7am-3pm and 9pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	30.92	34.02
	off-peak usage rate (all other times)	cents/kWh	20.47	22.52
controlled load	all usage rate	cents/kWh	18.34	20.18

Controlled Load eligibility and hours of operation are as set by your Distributor.

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\*Single-rate offer is not available for solar customers

**Important Information****Key Terms**

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**RESIDENTIAL OFFER: DIAMOND ENERGY STANDING OFFER – United Energy**

Charges		Units	Excl. GST	Inc. GST
single-rate	daily supply charge	cents/day	126.44	139.09
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	24.71	27.18
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	28.52	31.37
time-of-use	daily supply charge	cents/day	126.44	139.09
	peak 1 usage rate (7am-11pm weekdays) - first 340 kWh per calendar month	cents/kWh	33.52	36.87
	peak 2 usage rate (7am-11pm weekdays) - balance kWh per calendar month	cents/kWh	37.32	41.05
	off-peak usage rate (all other times)	cents/kWh	17.23	18.95
time-of-use (flexi)	daily supply charge	cents/day	126.44	139.09
	peak usage rate (3pm-9pm weekdays)	cents/kWh	35.59	39.15
	shoulder usage rate (7am-3pm and 9pm-10pm weekdays, 7am-10pm weekends)	cents/kWh	25.25	27.78
	off-peak usage rate (all other times)	cents/kWh	17.17	18.89
single-rate demand	daily supply charge	cents/day	114.94	126.44
	all-day 1 usage rate - first 340 kWh per calendar month	cents/kWh	19.53	21.48
	all-day 2 usage rate - balance kWh per calendar month	cents/kWh	22.40	24.64
	summer demand (3pm-9pm, Dec-Mar)	\$/kW/month	30.57	33.63
	winter demand (3pm-9pm, Apr-Nov)	\$/kW/month	13.20	14.52
controlled load	all usage rate	cents/kWh	16.28	17.91

Controlled Load eligibility and hours of operation are as set by your Distributor.

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Additional fees	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation – visit our website or contact us.

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