



Victoria Government Gazette

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Electricity Industry Act 2000

Gas Industry Act 2001

AGL SALES PTY LIMITED ABN 88 090 538 337 ('AGL')

and

POWERDIRECT PTY LIMITED ABN 28 067 609 803 ('POWERDIRECT')

Standing Offer Terms for Domestic and Small Business Customers

This publication is pursuant to section 35 of the **Electricity Industry Act 2000** and section 42 of the **Gas Industry Act 2001**, which requires licensees to publish Standing Offer terms and conditions that apply to domestic and small business customers.

Effective 2 February 2020, the AGL and Powerdirect Standing Offer terms and conditions will reflect the model terms and conditions determined by the Essential Services Commission ('ESC') under Schedule 1 of the Energy Retail Code, as amended from time to time, except for any required alterations or permitted alterations previously published by AGL or Powerdirect. These terms and conditions will apply to the sale and supply of energy to:

- Customers who have existing Standing Offer Contracts or Deemed Contracts with AGL or Powerdirect immediately prior to 2 February 2020;
- Customers who accept AGL's or Powerdirect's Standing Offer on or after 2 February 2020;
- Customers who are deemed under section 39 of the **Electricity Industry Act 2000** to have a contract with AGL or Powerdirect for the sale and supply of energy to a supply address after 2 February 2020; or
- Customers who are deemed under section 46 of the **Gas Industry Act 2001** to have a contract with AGL for the sale and supply of energy to a supply address after 2 February 2020.

These terms and conditions may be updated from time to time but will continue to reflect the model terms and conditions determined by the ESC under Schedule 1 of the Energy Retail Code, unless published otherwise.

Copies of these terms and conditions are available at agl.com.au and powerdirect.com.au

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